

Penang's water supply fully back: PBAPP

Restoration impacts over 600,000 registered consumers, says authority

Published on 12 Jul 2022 12:10PM



GEORGE TOWN – Water supply has been restored to all parts of Penang as of last night, according to the Penang Water Supply Corporation (PBAPP).

In a statement, the state's water authority said that the 660,000 registered water consumers can now access piped water from their households here.

PBAPP chief executive officer Datuk Jaseni Maidinsa said the production of treated water at the Sg Dua water treatment plant (WTP) has been optimised.

"This WTP is now producing an average of 988 MLD (million litres of treated water per day).

"Most of the existing water supply issues are primarily related to Penang's water distribution infrastructure, which includes 4,696 km of pipelines (above 100mm), 59 treated water reservoirs, 42 treated water towers and 95 booster pumping stations."

PBAPP is now focusing on rectifying issues such as leaking or burst pipelines, releasing pipeline "air-locks", re-starting, and repairing pumping stations and cleaning up choked metre positions, he said.

Nonetheless, those who continue to experience supply issues are encouraged to check the updates posted by PBAPP on its official Facebook account.

Jaseni also urged them to check with their building or property management corporations if there are issues related to internal pumping systems.

"They can also lodge reports by calling the PBAPP 24-Hour Call Centre at 04 255 8255.

"PBAPP may only respond effectively to official reports that include details of water consumers, locations and time," he added.