

February 1, 2024

## **Taps flowing again for all 120,000 affected water consumers in Penang**



GEORGE TOWN: Water supply services for all 120,000 consumers affected by the diversion works to fix the leaked Sungai Prai pipeline have been fully restored.

The Penang Water Supply Corporation (PBAPP) said, as of 3pm today, all taps were flowing again.

"As at 3pm, water supply services have been recovered for all the 120,000 consumers affected by the Sungai Prai mishap.

"We did our best to complete the work 24 hours ahead of schedule for the benefit of the affected water consumers.

"In fact, we thank all the affected consumers for their kind understanding, patience and cooperation throughout the duration of this crisis response scenario," it said this afternoon.

The original deadline set for full recovery was 3.30pm tomorrow.

PBAPP has completed the "Plan B" for the Sungai Prai emergency response initiative 24 hours ahead of schedule.

The two new 600mm pipelines, connected alongside the Ampang Jajar Bridge that runs across Sungai Prai, are functioning as expected.

PBAPP is pumping water from the Sungai Dua Water Treatment Plant to Penang island at optimal levels.

PBAPP urged consumers who still have no water supply to check with their building management corporations to determine if there are "in-house" issues.

Alternatively, they can contact the PBAPP 24-Hour Call Centre at 04 255 8 255 to lodge a report for fast response.

"We want to thank our tireless contractor for the pipe diversion works at Sungai Prai, who went all out to complete both the site preparatory works and pipe diversion works ahead of schedule.

"We also want to thank the two dive teams who helped us to temporarily clamp the leaking 1,350mm underwater pipe section so that PBAPP could pump some water to the affected consumers to store for use during the scheduled water supply interruption (SWSI) that commenced from Tuesday."

It also thanked tanker crews who worked hard round-the-clock to deliver water to affected consumers all over the state since Jan 23 until today.

It was reported yesterday that the on-site diversion works to connect two new 600mm pipelines at Sungai Prai had been completed much earlier than scheduled.

Some 120,000 consumers in the southwest district and part of the northeast district faced another round of water supply disruption from Tuesday night.

The latest water cut was to enable PBAPP to commission two new 600mm pipelines to replace the leaked Sungai Prai underwater pipeline under Plan B.