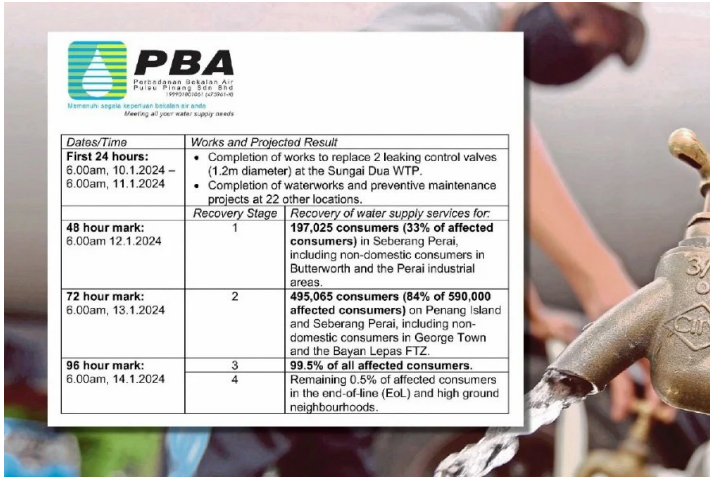


January 9, 2024

PBAPP fully prepared for tomorrow's scheduled water supply disruption



Dates/Time	Works and Projected Result										
First 24 hours: 6.00am, 10.1.2024 – 6.00am, 11.1.2024	<ul style="list-style-type: none"> Completion of works to replace 2 leaking control valves (1.2m diameter) at the Sungai Dua WTP. Completion of waterworks and preventive maintenance projects at 22 other locations. 										
48 hour mark: 6.00am 12.1.2024	<table border="1"> <thead> <tr> <th>Recovery Stage</th> <th>Recovery of water supply services for:</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>197,025 consumers (33% of affected consumers) in Seberang Perai including non-domestic consumers in Butterworth and the Perai industrial areas.</td> </tr> <tr> <td>2</td> <td>495,065 consumers (84% of 590,000 affected consumers) on Penang Island and Seberang Perai, including non-domestic consumers in George Town and the Bayan Lepas FTZ.</td> </tr> <tr> <td>3</td> <td>99.5% of all affected consumers.</td> </tr> <tr> <td>4</td> <td>Remaining 0.5% of affected consumers in the end-of-line (EoL) and high ground neighbourhoods.</td> </tr> </tbody> </table>	Recovery Stage	Recovery of water supply services for:	1	197,025 consumers (33% of affected consumers) in Seberang Perai including non-domestic consumers in Butterworth and the Perai industrial areas.	2	495,065 consumers (84% of 590,000 affected consumers) on Penang Island and Seberang Perai, including non-domestic consumers in George Town and the Bayan Lepas FTZ.	3	99.5% of all affected consumers.	4	Remaining 0.5% of affected consumers in the end-of-line (EoL) and high ground neighbourhoods.
Recovery Stage	Recovery of water supply services for:										
1	197,025 consumers (33% of affected consumers) in Seberang Perai including non-domestic consumers in Butterworth and the Perai industrial areas.										
2	495,065 consumers (84% of 590,000 affected consumers) on Penang Island and Seberang Perai, including non-domestic consumers in George Town and the Bayan Lepas FTZ.										
3	99.5% of all affected consumers.										
4	Remaining 0.5% of affected consumers in the end-of-line (EoL) and high ground neighbourhoods.										
72 hour mark: 6.00am, 13.1.2024											
96 hour mark: 6.00am, 14.1.2024											

The Penang Water Supply Corporation (PBAPP) has finalised preparations to temporarily shut down the Sungai Dua Water Treatment Plant (WTP), Penang’s largest and most important WTP, from 6am tomorrow. -PIC CREDIT: FACEBOOK/PBAPP Penang

GEORGE TOWN: The Penang Water Supply Corporation (PBAPP) has finalised preparations to temporarily shut down the Sungai Dua Water Treatment Plant (WTP), Penang's largest and most important WTP, from 6am tomorrow.

This shutdown will cause a scheduled water supply interruption (SWSI) that will affect about 590,000 consumers in Seberang Prai and Penang Island.

PBAPP chief executive officer K. Pathmanathan said all equipment, parts and heavy machinery have been put in place at the Sungai Dua WTP and other work locations.

He said the work teams are on stand-by to commence work.

"PBAPP is ready to take on the challenge of completing all the urgent waterworks projects and recovering water supply services as scheduled. Let us get the job done.

"The kind understanding and cooperation of all water consumers in Penang is greatly appreciated," he said today.

Pathmanathan said they would deploy a fleet of 99 water tankers, including 27 jumbo tankers, (maximum capacity of 40,000 litres), to deliver water to affected consumers.

He said the movements of this tanker fleet would correspond to the four recovery stages.

"These tankers will fill and refill 97 units of PBAPP static water tanks, including 19 'gajah flexitanks' (24,000 litres maximum capacity) as well as the hundreds of additional static tanks set up by elected representatives in the various constituencies.

"99 tankers have been filled and ready to supply 1.85 million litres of water per day (MLD).

"All PBAPP static tanks have been placed and filled at strategic locations.

"About 1,300 PBAPP personnel are scheduled on a 24-hour basis to recover water supply services, in four recovery stages from Friday until Sunday," he added.

Pathmanathan said PBAPP's emergency response team has been activated to respond promptly to mishaps, if any, occurs.