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PRESS STATEMENT

by Dato' Ir. Jaseni Maidinsa,
Chief Executive Officer,
PBA Holdings Bhd (PBAHB) and
Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP)

PENANG WATER SERVICES ACADEMY SETS UP A BRANCH CAMPUS IN KUALA LUMPUR

- **PBA Resources Sdn Bhd and Malaysian Water Academy Sdn Bhd (MyWA) sign a collaborative technical training agreement.**
- **MyWA becomes a PWSA branch campus to offer government-accredited water supply industry training programmes from Kuala Lumpur.**

PENANG, Friday, 3.5.2019: PBA Resources Sdn Bhd (PBAR) has signed a collaborative agreement with the Malaysian Water Academy Sdn Bhd (MyWA) to further promote and provide technical competency training for the Malaysian water supply industry.

PBAR, a 100% owned subsidiary of PBA Holdings Bhd, manages the Penang Water Services Academy (PWSA) which is based in Penang.

MyWA was established by the Malaysian Water Association (MWA) in 2010. MWA is the national association for water supply and sewerage utilities, as well as manufacturers, consultants, contractors, suppliers, regulators and academics involved in the water supply and sewerage industries.

Through the agreement, MyWA, which is based in Kuala Lumpur, becomes a PWSA branch campus that provides PWSA training programmes.

PWSA helped the Department of Skills Development (JPK) in the Ministry of Human Resource (MoHR) to develop the skills standards and occupational framework for "Malaysian Skills Certificate" (*Sijil Kemahiran Malaysia* - SKM) training programmes for the water supply industry.



Since 2014, PWSA has been accredited by JPK to provide SKM courses which lead towards technical competency certifications that are recognised by the Federal Government. To date, PWSA has helped 945 graduates to acquire their SKM certifications.

As a PWSA branch campus, MyWA is now able to help more school-leavers and water supply industry personnel to obtain technical competency certifications.

This is the second “smart partnership” agreement that PBAR has signed to promote technical competency certifications throughout Malaysia.

On 3.12.2018, PBAR signed a similar agreement with KYM STES Sdn Bhd, (KYM STES) the company that manages the “Malaysia Water Institute” in Melaka. KYM STES is a subsidiary of International College of Yayasan Melaka. MWI has also become a PWSA branch campus.

Relevance and Importance of Competency Training

2018 population estimates indicate that there were 32.4 million people living in Malaysia. In terms of water supply, the average percentage of population served throughout the nation was reported to be 95.5%.

Based on these statistics, it may be said that the Malaysian water supply industry has become an industry that served 30.9 million customers in 2018.

Moreover, due to growing water demand and climate change, billions of ringgit are being invested to upgrade water supply infrastructure and optimise water resources throughout the nation.

In short, the water supply industry is becoming an increasingly important public service industry. Accordingly, Malaysia must cultivate the growth of a competent water supply industry workforce to ensure good water supply services for all the people and all the businesses in this country.

In November 2016, the National Water Services Commission (SPAN) set a key performance indicator (KPI) for water supply operators to obtain competency certifications for all their technical personnel. This KPI is related to Section (49)1 of the Water Services Industry Act 2006 (WSIA 2006). The minimum competency certifications are SKM certifications.



To date, no water supply organisation has achieved 100% compliance to this SPAN KPI.

Penang is aiming to become the first state to comply to this KPI by the end of 2019. In doing so, we will also become the first state to achieve 100% technical personnel competency in the Malaysian water supply industry.

Through partnerships with MyWA in Kuala Lumpur and KYM STES in Melaka, we hope to assist more water supply organisations to achieve this goal. We are supporting the national drive towards full technical competency in the Malaysian water industry.

PWSA Training Programmes

As a PWSA branch campus, MyWA will be able to offer the following SKM courses to all school-leavers and existing water supply industry employees:

No.	Programme	Sub-Programme	Level
1	Water Distribution	Water Distribution Operation	2
		Water Distribution Supervision	3
2	Water Treatment	Water Treatment Operation Services	2
		Water Treatment Operation Supervision	3
3	Water Distribution	Water Distribution Instrumentation Technician	2
4	Non-Revenue Water (NRW)	NRW Operation	1
		NRW Operation	2
		NRW Operation Control	3

MyWA will also offer PWSA professional training courses on the following topics:

- Water distribution
- Water treatment
- Instrumentation
- Dam Operations and Safety
- Customer Service



This signing ceremony marks an important milestone in water supply industry competency training in Malaysia.

The Malaysian water supply industry needs a pool of technically competent personnel to serve the nation, now and in the future. PBAR looks forward to working with MyWA to meet this need.

Thank You.

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2.5.2019: Dato' Ir. Jaseni Maidinsa and Datuk Ir. Abdul Kadir Mohd Din exchanging documents after the agreement signing ceremony between PBA Resources Sdn Bhd and Malaysian Water Academy Sdn Bhd.



2.5.2019: (From left) Dato' Ir. Jaseni Maidinsa, CEO of PBA Holdings Bhd & PBAPP, Dr. Ching Thoo A/L Kim, Under Secretary of the Water and Sewerage Division, KATS, and Datuk Ir. Abdul Kadir Mohd Din, Chairman of Malaysian Water Academy.