

7.1.2019

## **PRESS STATEMENT**

by Dato' Ir. Jaseni Maidinsa,  
Chief Executive Officer,  
PBA Holdings Bhd (PBAHB) and  
Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP)

## **PENANG STATE GOVERNMENT REWARDS PBAPP FOR EXCELLENT PERFORMANCE IN 2018**

- **PBAPP receives state recognition for winning 4 key awards.**
- **Penang Chief Minister YAB Tuan Chow Kon Yeow presented PBAPP with a state cheque for RM20,000.**

PENANG, Monday, 7.1.2019: Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP) has received a cash incentive from the Penang State Government for its excellent performance in 2018, in relation to winning 4 important awards.

Chief Minister YAB Tuan Chow Kon Yeow presented a RM20,000 mock cheque to PBAPP this morning during the annual "Civil Service Gathering with the Penang Chief Minister" event in the Grand Ballroom, The Top, Level 5, Komtar today.

The state incentive was presented to PBAPP for winning the following awards last year:

1. Malaysian Society for Occupational Safety & Health (MSOSH) Gold Award Class 1 Awards, for the Batu Ferringhi Water Treatment Plant (WTP) and Bukit Toh Allang WTP;
2. Malaysian Water Association (MWA) Water Industry Achievement Award for "Best Water Treatment Plant", in recognition of water engineering achievements at the Sungai Dua WTP;
3. Q-Radar Excellence Award 2018 – Enterprise Risk Management, Business Continuity Management; and

4. Institut Kimia Malaysia (IKM) Laboratory Excellence Award for the PBAPP Central Laboratory, Sungai Dua WTP.

INCENTIVE REFLECTS A GOOD START TO PBAPP'S 20<sup>TH</sup> YEAR OF SERVICE

On behalf of the management and staff of PBAPP, I would like to thank the Penang State Government for acknowledging and recognising PBAPP's good performance as a state government-linked corporation.

2019 marks PBAPP's 20<sup>th</sup> year of service to the State of Penang. This state incentive will motivate us to continue serving Penang well, for the benefit of the people.

PBAPP was corporatised in 1999 to manage water supply services in Penang professionally, responsibly, effectively and efficiently.

Since then, Penang's average water consumption had increased by 18.0%, from 700 million litres per day (MLD) in 1999 to 826 MLD in 2018.

Meanwhile, our customer base had increased by 78.6%, from 338,523 water consumers in 1999 to 604,547 water consumers in 2018.

Nevertheless, PBAPP has managed to sustain continuous good water supply services in Penang in the past two decades.

Our key achievements in 2018, as a water supply engineering organisation, include:

- No water rationing;
- 100.0% urban supply coverage and 99.8% rural supply coverage;
- 24/7 water supply services;
- 34.8% water treatment reserve margin, the highest in Malaysia;
- Treated water quality that exceeds the requirements set under the Quality Assurance Parameters (QAP) set by the Ministry of Health, Malaysia; and

- Lowest water tariffs for the first 35,000 litres of domestic water consumption in Malaysia.

Thank You.

Dato' Ir. Jaseni Maidinsa,  
Chief Executive Officer,  
PBA Holdings Bhd (PBAHB) and  
Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP)

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