

22.10.2019

## **PRESS STATEMENT**

by Dato' Ir. Jaseni Maidinsa,  
Chief Executive Officer,  
PBA Holdings Bhd (PBAHB) and  
Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP).

### **900MM WATER PIPELINE REPAIR AT JALAN BUKIT GAMBIR: WORKS SUCCESSFULLY COMPLETED AS SCHEDULED**

- **Water supply services normalised in areas from Jalan Bukit Gambir to Bayan Lepas in stages, from 10.00pm yesterday (21.10.2019).**
- **Water supply services to high-ground and end-of-line areas also normalised on schedule as at 10.00am today (22.10.2019).**

PENANG, Tuesday, 22.10.2019: Water supply to about 200,000 people in the southern areas of Penang Island have been normalised as scheduled.

Water supply services for consumers in the following 15 areas were normalised in stages, from 10.00pm yesterday (21.10.2019), after a 12-hour scheduled water supply interruption:

<b>1</b>	<b>Jalan Bukit Gambir and Jalan Tun Dr. Awang</b>	<b>8</b>	<b>Taman Bukit Jambul (Blocks A to F)</b>
<b>2</b>	<b>Ashley Green</b>	<b>9</b>	<b>Sungai Ara, until Kompleks Tabung Haji</b>
<b>3</b>	<b>Minden Heights</b>		
<b>4</b>	<b>Universiti Sains Malaysia (USM)</b>	<b>10</b>	<b>Relau</b>
<b>5</b>	<b>Jalan Ketitir</b>	<b>11</b>	<b>Sungai Batu</b>
<b>6</b>	<b>Jabatan Pendidikan and SMK Bukit Jambul</b>	<b>12</b>	<b>Sungai Tiram</b>
		<b>13</b>	<b>Kampung Binjai</b>
		<b>14</b>	<b>Bayan Lepas</b>
<b>7</b>	<b>Desa Golf Condominiums, Persiaran Bukit Jambul</b>	<b>15</b>	<b>Penang International Airport</b>

Meanwhile, water supply services for consumers in the following 4 high ground and end-of-line areas were normalised as at 10.00am today (22.10.2019), after a 24-hour scheduled water supply interruption:

<b>1</b>	<b>Persiaran Kelicap (Bayan Lepas)</b>	<b>3</b>	<b>Teluk Kumbar</b>
<b>2</b>	<b>Gertak Sanggul</b>	<b>4</b>	<b>Bukit Penara (Balik Pulau)</b>

#### Repair work on 900mm pipeline at Jalan Bukit Gambir completed

Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP) had to implement a scheduled water supply interruption yesterday (21.10.2019) to carry out repairs on a burst 900mm mild steel (MS) pipeline at Jalan Bukit Gambir.

A segment of the pipeline had burst on 15.10.2019, causing an overnight unscheduled water supply interruption until 16.10.2019. This pipeline is a major component of the water pipeline network that delivers water to the southern areas of Penang Island.

Due to rain and the underground depth of damaged segment, PBAPP postponed repair works to yesterday, in order to minimise inconveniences to water consumers. PBAPP had to install sheet piles to ensure a safe work environment to carry out the repairs.

Yesterday, repair works on the burst pipe segment (buried under a service road next to the Pallazia commercial complex) commenced at 10.00am. Three major water valves were shut to isolate and drain the pipeline segment.

Repair work was successfully completed as scheduled, within 12 hours.

The National Water Services Commission's (SPAN's) key performance indicator for unscheduled water supply interruptions involving pipelines with a diameter above 600mm is 48 hours.

In this case, the PBAPP team normalised water supply for about 200,000 consumers in a 12 to 24-hour timespan. This achievement was due to the hard work and commitment of the PBAPP team, which is dedicated

towards minimising inconveniences to Penang water consumers.

Kindly note that yesterday's scheduled water supply interruption was related to a pipeline that had burst without warning. Nevertheless, the pipeline had to be fixed, in order to normalise water pressure, reduce water loss and re-stabilise the treated water delivery system.

PBAPP thanks all affected water consumers for their patience, understanding and cooperation in storing sufficient water for use during the scheduled water supply interruption.

Thank You.

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