

25.6.2019

PRESS STATEMENT

by Dato' Ir. Jaseni Maidinsa,
Chief Executive Officer,
PBA Holdings Bhd (PBAHB) and
Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP).

MAJOR PIPE BURST AT SUNGAI DUA WATER TREATMENT PLANT: WATER SUPPLY TO BE NORMALISED TO ALL CONSUMERS FROM 3.00PM TODAY

- **A 1100mm clear water pipeline burst at 5.30pm. Package 10 and Package 11 water treatment modules had to be shut down.**
- **The mishap caused low water pressure or unscheduled water supply interruptions in certain areas that affected about 200,000 registered water consumers.**
- **SPAN's KPI for unscheduled water supply interruptions involving pipes with a diameter above 600mm is 48 hours. PBAPP personnel are scheduling to normalise water supply within 24 hours.**

PENANG, Tuesday, 25.6.2019: Water supply to about 200,000 water consumers in Seberang Prai Tengah, Seberang Prai Selatan and Penang Island will be normalised in stages from 3.00pm today.

These consumers had been experiencing low water pressure or water supply interruptions arising from a major pipe burst incident in the Sungai Dua Water Treatment Plant (WTP), the largest WTP in Penang.

At 5.30pm yesterday, an underground 1100mm clear water pipeline in the WTP burst. The Package 10 and Package 11 water treatment modules had to be shut down to accommodate repair works.

This mishap caused the WTP's output to drop by 21.5% (about 230 million litres per day or MLD), thereby affecting water supply services.

Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP) personnel initiated emergency response repair works immediately.

However, the damaged pipeline was buried about 3 meters below the road surface adjacent to a building structure. Careful excavation works had to be carried out to reach and isolate the damaged pipeline without causing further damage to the pipeline and the building.

Following excavation, works were scheduled as follows:

1. 1.00am - 5.00am:
Underground repair works on 1100mm pipeline, including cutting, welding and re-sealing the pipeline to ensure it is water-tight.
2. 5.00am - 11.00am:
Re-commissioning of Package 10 and Package 11 water treatment modules that had to be shut down due to the burst pipe.
3. 3.00pm onwards:
Normalisation of water supply to all affected consumers in Seberang Prai Tengah, Seberang Prai Selatan and Penang Island in stages.

PBAPP apologises for any inconvenience caused. However, please note that this is an unscheduled water supply interruption.

Kindly also note that the National Water Services Commission's (SPAN's) key performance indicator (KPI) for unscheduled water supply interruptions involving pipes with a diameter above 600mm is 48 hours. In this case, PBAPP personnel are working to normalise water supply within 24 hours.

Thank You.

Issued by : Puan Syarifah Nasywa bt Syed Feisal Barakbah
Corporate Communications Unit
Tel : 04-200 6607
Email : syarifah@pba.com.my