



26.7.2019

## PRESS RELEASE

### **PBAPP WILL CONTINUE TO PRIORITISE THE PEOPLE AND PUBLIC SERVICE**

- **20 years of continuous good water supply services, 24/7, with no water rationing and reasonable tariffs.**
- **“Reinvestments” totalling RM682.6 million for 335 water supply projects in Penang, covering the period 2008 to 2018.**

PENANG, Friday, 26.7.2019: As the water supply operator that serves Penang, Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP) will continue to prioritise the people and public service.

Penang Chief Minister YAB Tuan Chow Kon Yeow, who also serves as the Chairman of PBAPP and PBA Holdings Bhd (PBAHB), said PBAPP was fundamentally a public service-oriented company.

“PBAPP was corporatised in 1999. 2019 marks the 20<sup>th</sup> anniversary of its service to Penang and its people.

“Above all, PBAPP is a public service company because water supply is an essential public service. Let us not forget that everyone in Penang needs water every day. Every company in Penang also needs water to do its daily business,” he said.

YAB Tuan Chow noted that PBAPP had earned many state, national and international awards since 1999.

“In 2002, PBAHB was listed on the Main Market of Bursa Malaysia, with PBAPP as its principal subsidiary. Since public listing, PBAHB has paid dividends to shareholders every year,” he said.

More importantly, he said, PBAPP had consistently “reinvested” its profits to continuously upgrade water supply services.



“In the period 2008 to 2018, PBAPP invested a total of RM682.6 million into 335 water supply projects, right here in Penang.

“Today, these projects are sustaining 100% urban and 99.8% rural water supply coverage, for the benefit of 1.77 million people who live here and the thousands of businesses that operate here today,” he said.

YAB Tuan Chow said PBAPP’s most important achievement was 20 years of continuous good water supply services in Penang, with no water rationing and reasonable tariffs.

“This was the primary key performance indicator (KPI) 20 years ago. It is still PBAPP’s primary KPI today, and it will continue to be the most critical KPI in the future. The top priority is good public service,” he said.

#### RM104,000 for long-serving personnel

YAB Tuan Chow presented a total of RM104,000 in bank savings certificates and long service awards to 47 PBAPP personnel at the Hotel Wembley St. Giles Penang here yesterday.

These long-service personnel had served Penang, in PBAPP and its predecessor, Pihak Berkuasa Air (PBA), for between 25 years, 30 years and 35 years.

“On behalf of the people of Penang, I would like to take this opportunity to thank everyone in PBAPP for their commitment to good public service, especially the long-serving personnel who have stayed loyal to PBAPP and Penang.

“Tonight, we salute you for your many years of commitment. I hope that you will continue to serve Penang for as long as you can, as best as you can,” he added.

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