

24.7.2020

PRESS RELEASE

CONTACTLESS PAYMENT CHANNEL FROM JOMPAY ONLINE BANKING TO BENEFIT PBAPP CONSUMERS DURING COVID-19 PANDEMIC

- **From 1 January 2019 until 31 December 2019, RM69 million in payment collected via JomPAY, and from 1 January 2020 to 30 June 2020, RM50 million collected via the same online payment channel.**

PENANG, Friday, 24.7.2020: Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP) customers have been using the JomPAY facility since it was introduced as one of the payment channels in January 2019.

This facility benefits 631,250 registered water consumers with online banking access in Penang.

PBAPP Chief Executive Officer, Dato' Ir. Jaseni Maidinsa said 'JomPAY' is another avenue for PBAPP customers to make their water bill payment "contactless" without any charges, wherever they are and it is available via your Internet and Mobile Banking.

He said, JomPAY via online banking payment is PBAPP's main payment channel for "Contactless payment" during this Covid-19 pandemic.

"To encourage more PBAPP customers to utilise JomPAY, PBAPP together with Payments Network Malaysia Sdn Bhd (Paynet); the operator of JomPAY and PBAPP's JomPAY anchor bank, CIMB Bank launched the JomPAY & Win Campaign in January 2020," he added.

Dato' Ir. Jaseni today presented 9 Grand Prizes of the "PBAPP JomPAY & Win" campaign to the winners. The first prize winner won an iPad and eight other winners took home an Apple Watch.

The campaign period was from 1 January 2020 to 30 April 2020. To be eligible for the campaign, PBAPP customers have to fulfill certain conditions:

- Customers have to save PBA Biller code: 50385 and water account as JomPAY ‘favourite’.
- Customers have to “key in” their e-mail address, which is compulsory to fill in the Reference 2 (Ref-2) column.
- Customers then make their payment for PBAPP water bills through JomPAY.

The Grand Prize winners were picked by the Paynet system. 100 successful customers were randomly picked and each of them received an e-mail for them to answer two (2) simple questions. The first customer with the correct answers is the first prize winner and the following nine (9) won the 2nd – 10th prizes.

Besides the grand prizes, there are also special prizes to be won for walk-in customers at PBAPP’s 9 Customer Care Centres. The customers need to register and switch their payment mode from the usual cash payment at the PBA counters to JomPAY. All they need to do is to show their proof of payment to our counter staff. The prizes are still available, while stock lasts.

In addition to this, customers can also make their payments via MyPBA mobile app, Pos Malaysia, Paylink kiosks, ATM and authorised collection agencies such as Happy Mart.

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PBAPP JomPAY & Menang Campaign**WINNER LISTING**

No.	NAME	REMARKS
1	MOHAMAD RADZI BIN MAT ISA	GRAND PRIZE Seng Heng Voucher RM5,000
2	LOW KHEE LAM	Apple Watch
3	LEE SIM LA	Apple Watch
4	CH'NG YEW HOE	Apple Watch
5	ANBALAGAAN A/L KASINATHAN	Apple Watch
6	TEOH BOON CHONG	Apple Watch
7	MOHAMAD ZAIDI BIN ZAKARIA	Apple Watch
8	AINAL MUAIZZAH ANUAR	Apple Watch
9	TAN CHUEN KHENG	Apple Watch