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Media Release

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## **RAW WATER PIPELINE CONNECTION WORKS : LOW WATER PRESSURE IN BALIK PULAU AREAS ON 25.10.2021**

- **About 5,200 households in Balik Pulau will experience low water pressure from 8.00am to 6.00pm on Monday, 25.10.2021.**
- **PBAPP has to shut down the Sungai Pinang Water Treatment Plant for 10 hours to connect a new 300mm mild steel (MS) raw water pipeline at the Titi Kerawang raw water intake, Balik Pulau.**

PENANG, Friday, 22.10.2021: Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP) has laid a new pipeline at the Titi Kerawang raw water intake which supplies raw water to the Sungai Pinang Water Treatment Plant (WTP).

This new 300mm MS pipeline will replace two damaged pipelines at the Titi Kerawang raw water intake.

On 20.8.2021, a 150mm and a 225mm pipeline at this intake were damaged by fallen boulders during a heavy storm. PBAPP had to lay a temporary emergency pipeline to maintain raw water supply to the Sungai Pinang WTP.

All raw water pipe laying and repair works at the intake have been completed. Once PBAPP commissions the new 300mm pipeline, treated water production will be normalised at the Sungai Pinang WTP.

However, the WTP must be shut down to facilitate final pipeline connection works.

As such, PBAPP will shut down the Sungai Pinang WTP for 10 hours from 8am – 6pm on 25.10.2021. During the shutdown, PBAPP will supply treated water to Balik Pulau from two other facilities:

- The Batu Ferringhi WTP, via the Teluk Bahang Pumping Station; and
- The Genting Reservoir via the Teluk Kumbar Pumping Station.

Nevertheless, PBAPP foresees that the Sungai Pinang WTP shutdown will cause 5,200 households to experience low water pressure.

Domestic and trade water consumers in the following areas are kindly advised to store sufficient water to avoid water supply-related issues from **8.00am to 6.00pm on Monday, 25.10.2021**:

<b>1</b>	<b>Jalan Pantai Aceh</b>	<b>6</b>	<b>Jalan Permatang Pasir</b>
<b>2</b>	<b>Jalan Sungai Pinang</b>	<b>7</b>	<b>Jalan Baru/Bharu</b>
<b>3</b>	<b>Jalan Kuala Sungai Pinang</b>	<b>8</b>	<b>Jalan Kuala Jalan Baru</b>
<b>4</b>	<b>Jalan Sungai Rusa</b>	<b>9</b>	<b>Bukit Penara</b>
<b>5</b>	<b>Jalan Sungai Air Putih (Bandar Baru Air Putih)</b>		

*Please refer to the map in 'Appendix A' that shows all the affected areas.*

Water consumers who need advice and/or assistance may contact our **24-Hour Call Centre (tel. no. 04 255 8 255)**.

PBAPP regrets any inconvenience caused. Kindly note that we are connecting a new raw water pipeline to replace two storm-damaged pipelines. Once this new pipeline is commissioned, the Sungai Pinang WTP will recommence treated water production at optimal capacity to meet the water supply needs of consumers in Balik Pulau.

Thank You.

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