

12.7.2022

Press Statement

by DATO' IR. JASENI MAIDINSA

CEO, Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP).

WATER SUPPLY NORMALISED FOR ALL OF PENANG'S 660,000 REGISTERED WATER CONSUMERS

- **PBAPP has restored water supply to all of Penang's registered water consumers.**

PENANG, Tuesday, 12.7.2022: Water supply for all of Penang's 660,000 consumers have been normalised, as at 11.00pm on 11.7.22.

Treated water production at the Sungai Dua Water Treatment Plant (WTP), has been optimised. This WTP is now producing an average of 988 MLD (million litres of treated water per day).

As such, the majority of existing water supply issues are primarily related to Penang's water distribution infrastructure, which includes 4,696 km of pipelines (above 100mm), 59 treated water reservoirs, 42 treated water towers and 95 booster pumping stations.

PBAPP is now focusing on rectifying issues such as leaking or burst pipelines, releasing pipeline "air-locks", re-starting and repairing pumping stations and cleaning up choked meter positions.

PBAPP is requesting for water consumers who are still affected to:

1. Check for updates on pipe repair works near their area through postings on the PBAPP FB page.
2. Check with their building or property management corporations if there are issues related to internal pumping systems.

3. Lodge an official report by calling the PBAPP 24-Hour Call Centre (tel. no. 04 2558255). PBAPP may only respond effectively to official reports that includes details of water consumers, locations and time.

PBAPP will continue to issue media releases and post FB updates to keep Penang water consumers updated.

Thank You.

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