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Media Statement

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PBAPP WILL IMPLEMENT WATER SUPPLY TARIFF ADJUSTMENT FOR NON-DOMESTIC AND SPECIAL CATEGORIES IN THE STATE OF PENANG FROM JANUARY 1, 2023

- **The Ministry of Environment and Water (KASA) has gazetted the adjustment of non-domestic water tariffs and special categories in Peninsular Malaysia and the Federal Territory of Labuan on 1 August 2022.**
- **This adjustment is implemented through the Tariff Setting Mechanism (TSM) developed by the National Water Service Commission (SPAN), which is a systematic, fair and transparent tariff setting mechanism to ensure the national water service industry achieves long-term sustainability.**
- **The additional funds obtained will be reinvested for capital expenditure (CAPEX), especially for the PBAPP Raw Water Contingency Plan 2030 (RWCP 2030) projects.**

PENANG, Tuesday, 29.11.2022: Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP) will implement the new gazetted water tariff adjustment for non-domestic and special categories with effect from 1 January 2023.

However, this tariff adjustment will not involve Domestic water consumers (except for domestic bulk meter) in the state of Penang. The domestic water tariff rate in Penang is still the lowest in Malaysia.

Besides non-domestic tariffs, tariff adjustment also involves special categories such as houses of worship/welfare, government premises, institutions of higher learning and shipping. Therefore, consumers of these categories are expected

to experience changes in their monthly water bills depending on their respective monthly water consumption.

Please refer to the Appendix for the new gazetted water tariff rate.

As the sole water supply operator for the state of Penang, the tariff adjustment is very crucial for PBAPP so that the upgrading of the water supply infrastructure can be carried out to be able to meet the consumers' water supply demand on a sustainable basis.

The following Raw Water Contingency Plan (RWCP) 2030 projects have been planned for commissioning in the period 2022 – 2025:

- Phase 2, Sungai Dua Water Treatment Plant (WTP) Sedimentation Tanks Upgrades (91 MLD) – September 2022
- Package 12A, Sungai Dua WTP (114 MLD) – December 2023
- Distribution pipe from Sungai Dua WTP to Butterworth – December 2024
- Distribution pipe from Macallum – Bukit Dumbar – December 2024
- Phase 1 Mengkuang Dam WTP (114 JLH) – December 2025

We advise consumers to use this precious resource wisely. Consumers are also advised to install water saving devices (WSDs) at their premises to reduce water consumption and ensure sustainability. To reduce water consumption, businesses and organisations are encouraged to actively participate in the Aqua Save Certification programme through Penang Green Council website at www.pgc.com.my

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APPENDIX

**PERBADANAN BEKALAN AIR PULAU PINANG SDN BHD
RATES FOR WATER SUPPLY SERVICES FOR THE STATE OF PENANG : (AMENDMENT) REGULATIONS 2022**

EXISTING RATES			NEW RATES			
Category	Band	Rates (RM)	Category	Band	Rates (RM)	
Religious / Charitable Institutions (Domestic - Individual meter)	0-20m ³	0.22	Houses of worship and welfare institutions (Special Category)	Flat Rate	0.60	
	>20-40m ³	0.46				
	>40-60m ³	0.68				
	>60-200m ³	1.17				
	>200m ³	1.30				
	Minimum Charge	2.50		Minimum Charge	6.00	
Domestic (Bulk meter) (> 16 occupants)	0-90m ³	-	Domestic (Individual meter)	0-20m ³	0.22	
	>90m ³	0.35		>20-40m ³	0.46	
	Minimum Charge	26.00		>40-60m ³	0.68	
>60-200m ³				1.17		
>200m ³				1.30		
				Water conservation Surcharge > 35 m ³ per month	0.48	
				Minimum Charge	2.50	
Government Premises, schools, institutions of higher learning, hospitals (Domestic - Individual meter)	0-20m ³	0.22	Non-domestic			
	>20-40m ³	0.46				
	>40-60m ³	0.68				
	>60-200m ³	1.17				
	>200m ³	1.30				
	Minimum Charge	2.50			0-35m ³	1.50
Trade (Normal)	0-20m ³	0.85			>35m ³	2.10
	>20-40m ³	1.05			Minimum Charge	15.00
	>40-200m ³	1.30				
	>200m ³	1.45				
	Minimum Charge	12.00				
Trade (Special)	Flat rate	3.00				
	Minimum Charge	12.00				
Water Reprocessing Industry	Flat rate	7.00				
	Minimum Charge	50.00				
Shipping	Flat rate	7.00	Shipping (Special Category)	Flat Rate	7.00	
	Minimum Charge	50.00		Minimum Charge	70.00	

Note:

1. Comparison between existing water tariff and new rates after TSM is implemented.
2. The existing Trade category is now categorised under non-domestic.
3. Bulk meter is re-categorised as domestic.