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Media Release

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INTERNATIONAL WATER SUPPLY INDUSTRY TRAINING: PBA RESOURCES SIGNS A NEW MoU WITH PERPAMSI OF INDONESIA

- **Two-year commitment: PBA Resources (PBAR) is aiming to train more than 500 Indonesian water supply personnel in the first year.**
- **PERPAMSI represents the interests of 440 Indonesian water supply operators.**

PENANG, Friday, 20.10.2023: PBA Resources Sdn Bhd (PBAR) signed a new Memorandum of Understanding (MoU) with PERPAMSI in Lombok, Indonesia, yesterday.

The MoU facilitates a two-year international collaboration between PBAR and PERPAMSI to train personnel from PERPAMSI member organisations, from 2023 to 2025. The relevant skills training and human resource development (HRD) programmes may be conducted in Indonesia or Penang.

PBAR is the training and HRD subsidiary of Penang's PBA Group of Companies. PBAR manages the Penang Water Services Academy (PWSA).

PERPAMSI, the Indonesian Potable Water Industry Association, represents the interests of 440 water supply operators. Its primary focus is to help its members to improve their performances and capacities in the delivery of water supply services.

PBAR's Key Objectives

PBAR is targeting to train more than 500 Indonesian water supply personnel from PERPAMSI in the first year.

Our other objectives for signing this MoU include:

- Providing training and HRD services to as many Indonesian water supply operators as possible;
- Securing accreditation from the Indonesian Government for the competency certifications issued by PWSA; and

- Sharing expertise, experience and knowledge on successful water supply engineering and management solutions with PERPAMSI through consultancy and/or workshops.

Renewing a Productive Collaboration

This is the second memorandum signed between PBAR and PERPAMSI. The previous MoU covered the time frame from 2017 to 2019, before the Covid-19 global pandemic occurred.

This 2023 MoU was signed by Bapak Lalu Ahmad Zaini, the Chairman of PERPAMSI, on behalf of PERPAMSI. I signed on behalf of PBAR, with En. Mohammad Zulkifli bin Abdul Hamid, the Head of Human Resource Division, PBAHB, serving as a witness.

We are honoured by the fact that PERPAMSI chose to continue working with us.

Over the past 16 years, the PBA Group has been at the frontline of providing water supply industry-relevant training for Malaysian water personnel and school-leavers.

PWSA Achievements

The Penang Water Services Academy (PWSA) was established in 2007. To date, it has provided training for a total of 5,219 Malaysian and overseas trainees.

PWSA has conducted training courses for personnel from almost all the water supply operators in Malaysia. On the international front, the academy has also conducted training for water operators from Indonesia, Maldives, Myanmar and Nepal.

PBAR has also collaborated with the Asian Development Bank (ADB), HueWACO of Vietnam, Japan International Cooperation Agency (JICA), Institute for Global Environment Studies – Initiative on Environmentally Sustainable Cities (ASEAN ESC), International Water Association (IWA), the United States Agency for International Development (USAID) and WaterLinks Asia.

PWSA's external clientele in the past 2 years include:

1. The State Health Department of Sabah
2. Gamuda Water Sdn Bhd
3. PERDA
4. SATU (the water supply operator that serves Terengganu)

5. PAIP (the water supply operator that serves Pahang)
6. Male Water & Sewerage (Maldives)
7. Institut Kemahiran MARA Lumut (Perak)

Within the PBA Group, PWSA has helped Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP) to achieve a technical personnel competency certification level of 98.7% at Penang's 9 water treatment plants and 98.0% for water distribution operations.

This achievement is amongst the best in Malaysia; and we are targeting to achieve a 100% technical competency certification to comply with a KPI set by the National Water Services Commission (SPAN).

Thank You.

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