

4.30pm, 1.2.2024

Media Release

IR. PATHMANATHAN K.
CEO, PBAHB and PBAPP.

**SUNGAI PERAI: PLAN B COMPLETED 24 HOURS AHEAD OF SCHEDULE,
100% WATER SUPPLY RECOVERY FOR 120,000 AFFECTED CONSUMERS**

1.	Pipeline diversion works at the Sungai Perai site: Connection of 2 new pipelines to replace the leaking underwater pipeline.	COMPLETED
2.	Recovery of water supply for 84% of 120,000 affected consumers	COMPLETED
3.	Recovery for remaining 16% of affected consumers (inc. end-of-line and high ground)	COMPLETED

PENANG, 4.30pm, Thursday, 2.1.2024: PBAPP has completed the “Plan B” for the Sungai Perai emergency response initiative 24 hours ahead of schedule.

The 2 new 600mm pipelines, connected alongside the Ampang Jajar Bridge that runs across Sungai Perai, are functioning as expected. PBAPP is pumping water from the Sungai Dua Water Treatment Plant to Penang Island at optimal levels.

As at 3.00pm today, water supply services have been recovered for ALL the 120,000 consumers affected by the 23.1.2024 Sungai Perai Mishap. The original deadline set for full recovery was 3.30pm on Friday, 2.2.2024 (tomorrow).

PBAPP did its best to complete its work 24 hours ahead of schedule for the benefit of the affected water consumers. In fact, we thank all the affected consumers for their kind understanding, patience and cooperation throughout the duration of this crisis response scenario.

Consumers who still have no water supply are kindly requested to:

1. Check with their building management corporations if there are “in-house” issues; or
2. Contact the PBAPP 24-Hour Call Centre (tel no. 04 255 8 255) to lodge a report for fast response.

Acknowledgements

PBAPP would also like to thank the following people and organisations for their support, good work and responsiveness:

- Our tireless contractor for the 2 x 600mm pipe diversion works at Sungai Perai who went all out to complete both the site preparatory works and pipe diversion works ahead of schedule.
- The 2 dive teams who helped us to temporarily clamp the leaking 1350mm underwater pipe section so that PBAPP could pump some water to the affected consumers to store for use during the scheduled water supply interruption (SWSI) that commenced from 30.1.2024.
- The tanker crews who worked so hard, 24/7, to deliver water to affected consumers all over the State of Penang, from 23.1.2024 – 1.2.2024.
- The Penang Volunteer Fire Brigade (PBS), MBPP, MPSP, the National Water Services Commission (SPAN), Air Selangor (AIS), Pengurusan Air Pahang (PAIP), Syarikat Air Darul Aman (SADA – Kedah), Syarikat Air Johor (SAJ) and Syarikat Air Terengganu (SATU) and our “Jumbo tankers” suppliers for their water tanker response.
- JKR Penang for kindly allowing us to mount the 2 new 600mm pipelines along the Ampang Jajar Bridge.

“Jasa anda diingati dan dihargai.”

Thank You.

Issued by : Syarifah Nasywa bt Syed Feisal Barakbah
Corporate Communications Unit
Email : syarifah@pba.com.my