

6 January 2024

Media Release

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 CEO, PBAHB and PBAPP.

PBAPP WILL COORDINATE MOBILISATION OF 99 TANKERS DURING THE JANUARY 2024 SCHEDULED WATER SUPPLY INTERRUPTION (SWSI)

- **The fleet of tankers will include 27 “Jumbo Tankers” (40,000L).**
- **In addition, PBAPP will deploy 19 “Gajah Flexitanks” (24,000L), or parked water containers, and 78 normal static water tanks in affected areas.**
- **These temporary water distribution assets will be mobilised/deployed in accordance to PBAPP’s 4-stage water supply recovery plan.**

PENANG, Saturday, 6 January 2024: Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP) will deploy a fleet of 99 water tankers to deliver water to affected consumers during the January 2024 scheduled water supply interruption (SWSI).

This is the largest fleet of water tankers to be deployed in Penang’s water supply history. It will include 27 rented “Jumbo Tankers” which can store up to 40,000L (litres) of treated water.

Details of the tanker fleet are as follows:

<i>Classification</i>	<i>Maximum Water Capacity</i>	<i>Number of Tankers</i>
“Jumbo Tankers”	40,000L	27
Volunteer Fire Brigade Team (PBS) Tankers	5,000L	34
PBAPP Tankers	5,000L	8
MBPP Tankers	5,000L	8
MBSP Tankers	5,000L	7
National Water Services Commission (SPAN) Tankers	5,000L to 10,000L	15
Total		99

PBAPP’s tanker deployment plan will be in accordance to the staged water supply recovery plan (announced on 13.12.2023 and 30.12.2023), as follows:



PBA

Perbadanan Bekalan Air
Pulau Pinang Sdn Bhd
199901001061 (475961-X)

Memenuhi segala keperluan bekalan air anda

Meeting all your water supply needs

Stage	Hours	Locations of tanker operations
1	First 48 hours: 6.00am, 10.1.2024 - 6.00am 12.1.2024	All affected areas in Seberang Perai and Penang Island.
2	48 - 72 hours: 6.01am, 12.1.2024 - 6.00am, 13.1.2024	A few areas in Seberang Perai and all affected areas on Penang Island.
3	72 – 96 hours: 6.01am, 13.1.2024 - 6.00am, 14.1.2024	A few areas on Penang Island and specific neighbourhoods in Seberang Perai.
4		Specific end-of-line (EoL) and high ground areas in Daerah Barat-Daya (DBD).

“Flexitanks” and Static Water Tanks

Other than the tanker fleet, PBAPP is also installing a total of 97 static water tanks to store water for collection by affected consumers during the January 2024 SWSI. These water tanks include rented “Gajah Flexitanks” that have a maximum capacity of 24,000L per tank.

Classification	Maximum Capacity	Number of Tanks	Locations
“Gajah Flexitanks”	24,000L	19	<ul style="list-style-type: none"> • Balik Pulau • Batu Maung • Batu Uban • Bukit Tengah • Bayan Lepas • Jawi • Pantai Jerejak • Paya Terubong • Pulau Betong • Sungai Acheh
Normal static tanks	2,500L	78	All affected areas
Total		97	

Please note that the “Gajah Flexitanks” and static tanks installed by PBAPP are **in addition to** the water tanks that are put in place by the respective State Assemblywomen/ Assemblymen (ADUNs) and Members of Parliament (MPs).

All static tanks (including tanks set up by ADUNs and MPs) will be refilled regularly by the water tanker fleet. PBAPP is planning to supply about 1.85 million litres of treated water per day (MLD) via the water tanker fleet and static tanks during the 4-day SWSI from 6.00am, 10.1.2024 to 6.00am, 14.1.2024.

Water consumers who need urgent assistance on the refilling of empty static water tanks may call PBAPP's 24-hour Call Centre (tel. no: 04 255 8 255). Your kind notification for faster deployment of water tankers will be much appreciated.

Apology & Acknowledgements

Once again, PBAPP would like to apologise for all inconveniences that will be caused by the January 2024 SWSI. However, the Sungai Dua Water Treatment Plant (WTP) must be temporarily shut down to replace 2 major control valves.

Kindly note that the valve replacement work is scheduled for completion in the first 24 hours. The remaining 72 hours is the timeline set to safely normalise or recover water supply services (in stages) for a total of 590,000 water consumers in Seberang Perai and Penang Island.

PBAPP would like to thank the following parties for their cooperation and support for the "January 2024 Penang Water Tankers and Static Water Tank Plan":

- The Penang Volunteer Fire Brigade Team (PBS)
- MBPP and MBSP
- SPAN
- All the ADUNs and MPs who have set up static tanks in their constituencies.

Thank You.

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