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Media Release

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## **NEW DOMESTIC WATER RATES FOR PENANG WITH EFFECT FROM 1.2.2024**

PENANG, Wednesday, 7.2.2024: New domestic water rates will be billed in Penang with effect from 1.2.2024 in compliance with new Federal Government Regulations published on 31.1.2024.

The “Water Services Industry (Rates for Water Supply Services) (State of Penang) (Amendment) Regulations” stipulate the new water rates for Penang to be as follows:

<b>Rates for DOMESTIC Water Supply Services</b>	
Amount of Consumption	Rate per m <sup>3</sup> (1,000 litres)
0 – 20m <sup>3</sup>	RM0.62 per m <sup>3</sup>
20m <sup>3</sup> – 35m <sup>3</sup>	RM1.17 per m <sup>3</sup>
Exceeding 35m <sup>3</sup>	RM2.07 per m <sup>3</sup>
Minimum charge	RM6.20 per month

The new average rate for domestic consumption of up to 35m<sup>3</sup> per month is RM0.86 per m<sup>3</sup> (1m<sup>3</sup> = 1,000 litres). This average domestic tariff is the second lowest in Malaysia (please refer to “Appendix A” for a comparison of domestic rates).

PBAPP’s 2023 data shows that about 77.3% of Penang’s domestic consumers (460,350 of 590,290 domestic water consumers) were billed for consumption of 35m<sup>3</sup> or less in 2023.

### **NEW RATES FOR OTHER TYPES OF CONSUMPTION**

The new regulations also stipulate new rates for other types of water consumption to be charged from 1.2.2024:

<b>Rates for DOMESTIC BULK METER Water Supply Services</b>	
Flat Rate	RM1.73 per m <sup>3</sup>
Minimum charge	RM17.30 per month
For consumption of water through bulk meters, primarily by property management bodies in charge of high-rise residential buildings, gated communities, estate quarters and government quarters	

<b>Rates for NON-DOMESTIC Water Supply Services</b>	
0 – 35m <sup>3</sup>	RM1.57 per m <sup>3</sup>
Exceeding 35m <sup>3</sup>	RM2.17 per m <sup>3</sup>
Minimum charge	RM15.70 per month

<b>Rates for HOUSES OF WORSHIP AND WELFARE INSTITUTIONS Water Supply Services</b>	
Flat Rate	RM0.67 per m <sup>3</sup>
Minimum charge	RM6.70 per month

<b>Rates for SHIPPING Water Supply Services</b>	
Flat Rate	RM7.07 per m <sup>3</sup>
Minimum charge	RM70.70 per month

## ADDITIONAL REVENUE ALLOCATIONS

The PBA Group of Companies projects to generate an additional RM86 million in revenue in 2024 from the implementation of the new rates. This additional revenue will primarily be used to fund water supply infrastructure development projects in Penang, including:

- A new 1,350mm Sungai Perai “River-crossing” Pipeline;
- Other critical new pipeline and pipeline replacement projects throughout the State of Penang; and
- Urgent projects outlined in Penang’s Water Contingency Plan 2030 (WCP 2030) to ensure water supply sufficiency until 2030.

Thank You.

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**Malaysia Domestic Tariff Comparison**

State	Terengganu	Penang	N.Sembilan	Perlis	Perak	Kelantan	Selangor	Kedah	Pahang	Melaka	Labuan	Johor	Average
%	0.69	0.86	0.87	0.89	0.89	0.93	0.94	0.99	1.04	1.15	1.18	1.61	1.00

