



12.30pm, 8.10.2024

Media Release

**DATO' IR. PATHMANATHAN K.**  
CEO, PBAHB and PBAPP.

## **8.10.2024 SEBERANG PERAI SWSI REPORT 2: 99% SUPPLY RECOVERY**

- **Water supply services have recovered for an estimated 115,177 of 118,000 consumers in Seberang Perai Tengah (SPT) and Seberang Perai Selatan (SPS).**
- **PBAPP working to resolve issues at 3 locations: Persiaran Jawi Golf Resort, Jalan Sungai Duri and Taman Widuri**

PENANG, Tuesday, 8.10.2024, 12.30pm: Water supply services have been normalised for about 99% of the 118,000 consumers affected by the recent Seberang Perai Tengah (SPT) and Seberang Perai Selatan (SPS) scheduled water supply interruption (SWSI).

As at 11.45am today, 3 higher ground and end-of-line (EoL) neighbourhoods in SPS are still experiencing water supply issues:

1. Persiaran Jawi Golf Resort,
2. Jalan Sungai Duri, and
3. Taman Widuri.

### **Primary reason for delay in water supply recovery**

The primary reason for the delay in recovery of water supply services in these 3 neighbourhoods is extremely high water consumption in SPT and SPS since 6.10.2024.

The majority of the water tanks and reservoirs in the areas affected by the recent SWSI had run dry. As such, over the past 48 hours, the majority of water consumers in the affected areas were “consuming” large volumes of water for immediate use and re-storage.

Based on data from the Penang Water Supply Command Centre, PBAPP has been pumping between 160 and 180 million litres of water per day (MLD) from the Sungai Dua Water Treatment Plant (WTP) in Seberang Perai Utara (SPU) for supply to consumers in SPT and SPS since 6.10.2024. Prior to the 4.10.2024 – 5.10.2024 SWSI, the average volume of water was 160MLD.

Since the completion of pipeline repairs at Jalan Pengkalan Tambang, Politeknik Permatang Pauh and Jalan Kubang Semang on 6.10.2024, PBAPP has also been producing an optimal volume of 1,047 MLD at the Sungai Dua WTP. This optimal volume of water produced is more or less consistent with the volume that was produced before.

In other words, PBAPP is pumping as much treated water as safely possible from the Sungai Dua WTP to achieve 100% supply recovery in SPS. However, it is likely that water is consumed before reaching Persiaran Jawi Golf Resort, Jalan Sungai Duri, and Taman Widuri.

### **Key PBAPP actions to reach 100% recovery**

PBAPP is continuing to implement the following on-the-ground actions to achieve 100% supply recovery today:

- Pipeline de-airing works at locations that affect water supply to the “last 3 neighbourhoods.”
- Neighbourhood-level trouble-shooting to check and re-check for other possible causes of water supply issues.
- Producing and pumping as much water as possible from the Bukit Panchor WTP in SPS to complement treated water supply in the district.

Once again, we seek the kind patience and understanding of all affected consumers. PBAPP will continue to post recovery status updates on FB.

Thank You.

---

Issued by : Syarifah Nasywa bt Syed Feisal Barakbah  
Corporate Communications Unit  
Email : [syarifah@pba.com.my](mailto:syarifah@pba.com.my)