

9 January 2024

Media Release

YAB TUAN CHOW KON YEOW
 Chief Minister of Penang.

**JANUARY 2024 SCHEDULED WATER SUPPLY INTERRUPTION (SWSI):
 “STICK TO THE PLANS, KEEP TO THE SCHEDULE”**

PENANG, Tuesday, 9 January 2024: The Penang State Government has reminded Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP) to prioritise 3 key matters on its “to do list”, with regard to the January 2024 scheduled water supply interruption that begins tomorrow (10.1.2024):

1. Engineering Work: Get the Job Done in 24 hours

We expect PBAPP to stick to its plan on water supply engineering works. PBAPP must complete all work related to the replacement of 2 units of 1.2m control valves at the Sungai Dua Water Treatment Plant (WTP), as well as 22 other preventive maintenance projects, as scheduled.

In this case, on schedule means in 24 hours, by 6.00am on Thursday, 11.1.2024 .

2. Water Supply Recovery: Stick to the Targets

Unless there is a major mishap, we want PBAPP to stick to its own 4-stage water supply targets as publicised. The targets are as follows:

Stage	Time/ Day/Date	% of 590,000 affected consumers
1	6.00am, Friday, 12.1.2024	33% (mainly in Seberang Perai)
2	6.00am, Saturday, 13.1.2024	84% (Seberang Perai and Penang Island)
3	6.00am, Sunday, 14.1.2024	99.5% (mainly Daerah Barat Daya, Penang Island)
4		Remaining 0.5% (End-of-Line and High Ground Neighbourhoods in the Southern Areas of Penang Island)

3. Keep the Public Informed

- Post at least 3 updates daily on the progress of work and the water supply recovery process.

- Issue mass media releases as required.
- Report issues and challenges, if any, without fear or favour. If there is going to be a delay or set-back, PBAPP should announce it promptly.

We acknowledge and take note of all the criticisms from individuals and organisations. However, the Penang State Executive Council (State EXCO) stands by its decision to authorise PBAPP to proceed with the January 2024 SWSI in Penang.

PBAPP is the licensed water operator that serves Penang. PBAPP manages water supply for Penang on a 24/7/365 basis.

I believe the PBAPP team represents the best and most qualified team of people in Penang today to carry out the urgent public water works for the benefit of the people in the long run.

I am currently serving Penang as its 5th Chief Minister. Like my predecessors, I am placing my trust on water supply engineers to resolve water supply issues for the people of Penang.

PBAPP, please get the job done properly and safely.

Thank You.

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