

Media Release

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JANUARY 2024 SCHEDULED WATER SUPPLY INTERRUPTION UPDATE 7.00AM, 11.1.2024: STAGE 1 WATER SUPPLY RECOVERY HAS COMMENCED, EMERGENCY WORK ON-GOING AT SUNGAI PERAI

Stage 1 water supply recovery started as scheduled

- PBAPP completed all planned water works at the Sungai Dua Water Treatment Plant (WTP) and 22 other locations ahead of schedule yesterday.
- Stage 1 of the water supply recovery plan commenced from 11pm last night (10.1.2024).
- Water supply is being gradually normalised today for 197,025 water consumers (33% of 590,000 affected consumers) in Seberang Perai. Stage 1 should be completed by 6.00am tomorrow (Friday, 12.1.2024), as scheduled.
- Stage 1 is NOT affected by the mishap at Sungai Perai because the Sungai Dua Water Treatment Plant (WTP) is pumping water to Stage 1 recovery consumers via other major pipelines.

Emergency response repair work at Sungai Perai delayed

- Meanwhile, work is on-going at Sungai Perai. Last night, repair work was delayed by a technical issue. One of the clamps which was custom fabricated to be placed over a 1.35m long hole on the pipeline could not be fitted properly.
- Dive operations were postponed. A heavy crane was brought in and deployed to lift that ill-fitting clamp for on-site modification. This is the quickest engineering solution with the lowest risk of a long delay.
- The commercial dive team is scheduled to lock the modified clamp in place on the damaged pipeline today.

Stage 2 water supply recovery

Stage 2 is due for implementation from 6.01am tomorrow (Friday, 12.1.2024). In this second stage, PBAPP is targeting to normalise water supply services for 495,065 consumers (84% of 590,000 affected consumers) in Seberang Perai and on Penang Island.



- The success of Stage 2, as scheduled, is dependent on the re-commissioning of the damaged section of the Sungai Perai underwater pipeline.
- There are two 1.35m diameter pipelines that channel water from the Sungai Dua WTP to 3 sets of twin submarine pipelines that cross the sea to Penang Island. The damaged section at Sungai Perai is a section of one of these 1.35m diameter pipelines. Both pipelines have to be functioning properly for PBAPP to pump enough water to Penang Island.
- As such, PBAPP is pushing hard for the completion of the Sungai Perai emergency repair works today. We will continue to provide updates on the progress of work.

Thank You.

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