

21.11.2024
Media Release

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CEO, PBAHB and PBAPP.

14-HOUR OVERNIGHT WATER SUPPLY INTERRUPTION IN PENANG ISLAND'S BEACHFRONT AREAS (28.11.2024 – 29.11.2024)

- Affected areas: **Bagan Jermal, Batu Ferringhi, Mount Erskine, Tanjung Tokong, Tanjung Bungah, Tanjung Pinang and Teluk Bahang**
- No. of affected consumers: **37,000 consumers**
- Reasons: **Replacement of a 900mm valve and preventive maintenance works at the Batu Ferringhi Water Treatment Plant**

PENANG, Thursday, 21.11.2024: There will be an overnight scheduled water supply interruption (SWSI) next week that will affect PBAPP's water supply services in the northern beachfront areas on Penang Island.

This 14-hour SWSI is scheduled as follows: **10.00pm on Thursday, 28.11.2024 to 12.00 noon on Friday, 29.11.2024**. About 37,000 water consumers (including international hotels) in the following areas will temporarily experience no water supply or low water pressure:

1.	Bagan Jermal	5.	Tanjung Pinang
2.	Batu Ferringhi	6.	Tanjung Tokong
3.	Mount Erskine	7.	Teluk Bahang
4.	Tanjung Bungah		

All affected consumers are advised to kindly store water for use overnight and in the following morning until water supply services are normalised .

Reasons for the SWSI

The Batu Ferringhi Water Treatment Plant (WTP) is the primary producer of treated water that is supplied in all the affected areas. PBAPP has to temporarily shut down this WTP to facilitate the following urgent works:

- Replacement of a 900mm (36-inch) valve in the WTP; and
- Electrical servicing and preventive maintenance works.

A 900mm sluice valve in one of the Batu Ferringhi WTP's inlet pipelines has malfunctioned. This damaged valve has been in service since 2001 when the WTP was commissioned. On 28.11.2024, PBAPP will replace it with a new 900mm butterfly valve.

At the same time, PBAPP will service high voltage (11KV) switchgear and a transformer. TNB personnel will be on-site to perform preventive maintenance work.

The primary objective of these water works is to ensure that the Batu Ferringhi WTP operates optimally in this age of high water demand and climate change in Penang. There will also be a lower risk of unscheduled breakdowns or mishaps that may suddenly affect water supply in all the WTP's service areas.

PBAPP apologises in advance for all the inconveniences that will be caused. Please note that all works have been scheduled to be carried out during the night and early morning hours to minimise inconveniences.

As per normal practice, PBAPP will also provide regular updates on the progress of works in the duration of the SWSI via the PBAPP FB page. We seek the kind understanding and cooperation of all affected water consumers.

Please refer to *Appendix A* for the list of affected areas.

Thank You.

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APPENDIX A

AFFECTED AREAS

TELUK BAHANG AREA

JALAN TELUK BAHANG AREA
JALAN HASHIM ABBAS
LORONG HASSAN ABBAS 2, 3, 4
MEDAN NELAYAN 1
LKK TLK BAHANG, LKK TLK BAHANG 2
LORONG TLK BAHANG 2

BATU FERRINGHI AREA

JALAN FERINGGI INDAH 1,2,3,7
JALAN BATU FERINGGI
JALAN SUNGAI, SOLOK SG 1
LILITAN SG EMAS, PSRN SG EMAS, LENGKOK SG EMAS 4,3,2,1, & SOLOK SG EMAS
SOLOK SG EMAS 2, LRG SG EMAS, JALAN SG EMAS
PSRN SG EMAS, PSRN SG EMAS 1, JALAN SG EMAS 1,2,2A,3,4,6A
JALAN TROPIKA, SOLOK TROPIKA 1/2
JALAN FERINGGI RESIDENSI 4,2,1,3
JALAN BAYU 1
JALAN MOONLIGHT BAY
TKT BATU FERINGGI
JALAN PANTAI MIAMI
JALAN BUKIT RIA
JALAN PUNCAK RIA, CGKT RIA
JALAN LOW YAT
SOLOK BATU FERINGGI AREA
JALAN PANTAI BATU (SHAMROCK)

TANJUNG BUNGAH AREA

PSRN TG BUNGAH 2,3
LRG TG BUNGAH
PSRN TG BUNGAH 3
JALAN LEMBAH PERMAI
JALAN SYED ABD SAGOFF
JALAN SAM AH CHOW
JALAN CHEE SIM EE
JALAN SAM AH CHOW
JALAN LIM HUCK AIK
JALAN BABA AHMAD
JALAN CONCORD 8.10.11.9.13.12.15.14.
JALAN LOH POH HENG
VALE OF TEMPE



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LORONG LEMBAH PERMAI

LRG LEMBAH PERMAI 9,3,4,5,2,1,6,7,8,

LTG LEMBAH PERMAI 1,3,12,14,6,7,8,9,10,17

PSRN LEMBAH PERMAI

SLK LEMBAH PERMAI, MEDAN LEMBAH PERMAI 3,4

LEBUH LEMBAH PERMAI, PESARA LEMBAH PERMAI 1,2 AREA

LRG KEJORA, SLK KEJORA 1,2

TG BUNGAH

JALAN CHUN SEIW TEONG

JALAN WHEE HEIN TZE, SLK WHEE HEIN TZE

LTG TG BUNGAH

MEDAN TG BUNGAH

JALAN PELATA

JALAN CHEAK PHEE CHEOK, JALAN BUNGA ORKID

JALAN SG KELIAN, LRG SG KELIAN 1,2,3

JALAN BUNGAH PUDAK

JALAN PUNCAK BKT MUTIARA

JALAN PUNCAK BKT MUTIARA

JALAN MARIE PITCHAY, JALAN SENTOSA, JALAN BAHARUDDIN, JALAN HAJI OSMAN

JALAN AHMAD KASA, JALAN HAJI RAFFIE AREA

TG BUNGAH PARK

TANJUNG TOKONG AREA

JALAN TG TOKONG

JALAN GAJAH

JALAN JATI

LRG GAJAH JALAN BUNGA TALANG, BUNGA CIKU, KACA PIRING AREA

JALAN CM HASHIM

JALAN BUNGAH HINAI

JALAN BINTANG, BULAN AREA

MEDAN FETTES AREA

TANJUNG PINANG AREA

JALAN SERI TG PINANG

MEDAN BAYU 10,8.6.2

DENAI ENDAU 1,3,5,7

JALAN DESIRAN TANJUNG 8,4,6,10

JALAN DESIRAN TANJUNG

DENAI PINANG 2,6,8,10,12,16,18

DENAI PINANG 20,22,26,28,30,32,36

DENAI BAYU

LRG SRI TG PINANG

LRG SERI TANJONG PINANG

MOUNT ERSKINE

LRG BATU BUKIT

JALAN BATU BUKIT



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LENGKOK ERSKINE
JALAN EVERGREEN AREA
LEBUHRAYA FETTES
TANJONG PARK
TINGKAT HALIA, JALAN HALIA
LEBUHRAYA HALIA
HALAMAN HALIA
PSRN HALIA AREA
TINGKAT HOCK HIN
TMN ONG BEE NEOH
HONG SENG ESTATE

BAGAN JERMAL

BAGAN JERMAL
HALAMAN BURMA
