

29.11.2024  
Media Release

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CEO, PBAHB and PBAPP.

## **WATER SUPPLY NORMALISED IN PENANG ISLAND'S BEACHFRONT AREAS AT 10.45 AM TODAY**

- **Water works at the Batu Ferringhi Water Treatment Plant completed ahead of schedule.**
- **Water supply normalised for 37,000 water consumers in Bagan Jermal, Batu Ferringhi, Mount Erskine, Tanjung Tokong, Tanjung Bungah, Batu Ferringhi and Teluk Bahang ahead of schedule.**

PENANG, Friday, 29.11.2024: PBAPP has normalised water supply services for 37,000 water consumers (including international hotels) in the northern beachfront area of Penang Island at 10.45am today ahead of schedule.

The Batu Ferringhi Water Treatment Plant (WTP) has been fully re-commissioned. It may produce a maximum of 120 million litres per day (MLD) of treated water for supply in the following 7 key areas:

- Bagan Jermal, Batu Ferringhi, Mount Erskine, Tanjung Bungah, Tanjung Pinang, Tanjung Tokong and Teluk Bahang.

Consumers who are still experiencing water supply issues in this area are kindly advised to contact the PBAPP 24-Hour call Centre (04-255 8 255). Our personnel are on stand-by to respond to all reports promptly.

This WTP was temporarily shut down from 10.00pm last night (28.11.2024). This scheduled water supply interruption (SWSI) was necessary to facilitate the replacement of a faulty 900mm valve in the plant as well as high voltage electrical servicing/preventive maintenance work.

All overnight works on-site have been successfully completed, as planned and ahead of schedule.

We would like to thank all the affected consumers for their kind understanding and cooperation during this SWSI.



**PBA**

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The water works at the Batu Ferringhi WTP will help to ensure continuous good water supply services along Penang Island's popular beachfront areas in the years to come.

Thank You.

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