

7.4.2025
 Media Release

DATO' IR. PATHMANATHAN K.
 CEO, PBAHB and PBAPP.

APRIL 2025 SCHEDULED WATER SUPPLY INTERRUPTION (SWSI): WATER SUPPLY RECOVERY FOR 40% OF AFFECTED CONSUMERS IN 24 HOURS AND 88% IN 48 HOURS

• APRIL 2025 SWSI	
Total no. of affected consumers	341,708 consumers
• TARGETED WATER SUPPLY RECOVERY PLAN	
24 hours	136,683 consumers (40%)
48 hours	300,185 consumers (88%)
60 hours	341,708 consumers (100%)

PENANG, Monday, 7.4.2025: PBAPP is planning to restore water supply services in 24 hours for about 40% of affected consumers who will be affected by the April 2025 scheduled water supply interruption in Penang.

In 48 hours, water supply services should resume for about 88% of the affected water consumers, including the factories in Penang's major industrial areas, Penang International Airport. In 60 hours, water supply should be fully restored for all the affected consumers.

The April 2025 SWSI will affect a total of 341,708 water consumers in the following areas:

- Seberang Perai Utara (SPU):** Areas in the vicinity of the Sungai Dua Water Treatment Plant (WTP), Bagan Dalam, Bagan Jermal and Butterworth, as well as the southern-most reaches of Permatang Berangan, Sungai Puyu and Sungai Dua.

Not affected in SPU	Bertam, Kepala Batas, Penaga, Pinang Tunggal, Tasek Gelugor and Telok Air Tawar, as well as the most areas north of the Sungai Dua WTP in Sungai Dua, Sungai Puyu and Permatang Berangan.
---------------------	---

- Seberang Perai Tengah (SPT):** Alma, Berapit, Bukit Minyak, Bukit Tengah, Machang Bubok, Padang Lallang, Penanti, Perai, Permatang Pasir, Permatang Pauh and Seberang Jaya.



PBA

Perbadanan Bekalan Air
Pulau Pinang Sdn Bhd
199901001061 (475961-X)

Memenuhi segala keperluan bekalan air anda

Meeting all your water supply needs

Not affected in SPT	Bukit Mertajam and nearby areas.
---------------------	----------------------------------

- **Seberang Perai Selatan (SPS):** Batu Kawan Industrial Areas, Bukit Tambun, Jawi, Nibong Tebal (northern neighbourhoods), Simpang Ampat, Sungai Bakap (northern areas) and Valdor.

Not affected in SPS	Southern-most areas of Nibong Tebal, Sungai Acheh and Sungai Bakap (service areas of the Bukit Panchor WTP).
---------------------	--

- **Daerah Timur Laut (DTL), Penang Island:** Batu Lanchang, Gelugor, George Town, Green Lane, Gurney Drive, Island Glades, Island Park, Jelutong, Komtar, Minden Heights, Sungai Dua and USM as well as a few neighbourhoods in Dato' Keramat, Farlim and Pulau Tikus.

Not affected in DTL	Air Itam, Farlim (north), Paya Terubong, Penang Hill, Pulau Tikus (majority of neighbourhoods), Waterfall, Mount Erskine, Taman Jesselton, Tanjung Tokong, Tanjung Bungah and Batu Ferringhi.
---------------------	---

- **Daerah Barat Daya (DBD), Penang Island:** Balik Pulau (southern neighbourhoods), Batu Maung, Batu Uban, Bayan Baru, Bayan Lepas (including the Free Trade Zone areas), Bukit Jambul, Bukit Penara, Gertak Sanggul, Kampung Terang, Pantai Jerejak, Permatang Damar Laut, Pulau Betong, Taman Relau, Sungai Ara, Sungai Batu and Teluk Kumbar.

Not affected in DBD	Balik Pulau (northern neighbourhoods) Sungai Pinang and Teluk Bahang.
---------------------	---

For a more detailed breakdown of the affected areas and maps, please visit the "PBAPP" Facebook page and/or the www.pba.com.my website.

Timetable: Water Supply Recovery in Affected Areas

The April 2025 SWSI is scheduled to commence on a Friday night and over a weekend to minimise inconveniences for affected consumers.

PBAPP plans to recover water supply services for consumers affected by the April 2025 SWSI in accordance to the following timetable:



PBA

Perbadanan Bekalan Air
Pulau Pinang Sdn Bhd
199901001061 (475961-X)

Memenuhi segala keperluan bekalan air anda

Meeting all your water supply needs

Date	Time	Events
25.4.2025 (Friday)	10.00pm	<ul style="list-style-type: none">• Partial shutdown of water supply operations at the Sungai Dua Water Treatment Plant (WTP).• Scheduled water supply interruption for 431,708 water consumers in 5 districts of Penang.• Commencement of 23 scheduled water works projects in 26 locations.
26.4.2025 (Saturday)	4.00 pm	<ul style="list-style-type: none">• Completion of all water works projects.• Commencement of water supply recovery operations.
	10.00pm	<ul style="list-style-type: none">• 40% water supply recovery.• Seberang Perai: All areas in SPU and SPT.• Penang Island: All areas in DTL.
27.4.2025 (Sunday)	10.00pm	<ul style="list-style-type: none">• 88% water supply recovery.• Seberang Perai: All areas in SPS except Kampung Sungai Baong, Kampung Wellesley, Taman Seruling Emas, Taman Widuri, Sungai Duri and the Penang Prison Quarters.• Penang Island: All areas in DBD except Balik Pulau (southern neighbourhoods), Gertak Sanggul, Kampung Terang, Pulau Betong and Sungai Ara.
28.4.2025 (Monday)	10.00am	Full water supply recovery

PBAPP apologises for all the inconveniences that will be caused by the April 2025 SWSI. Affected consumers should plan ahead to store sufficient water for use over 24 hours, 48 hours or 60 hours, depending on which areas they are residing or working in.

We will also publicise a comprehensive water tanker plan later this week to alleviate public inconveniences during the April 2025 SWSI.

This SWSI is the only planned water supply interruption that will be carried out by PBAPP in 2025. Its primary purpose is to facilitate 23 water works projects in 26 locations throughout the State of Penang.

These projects are necessary to upgrade and improve water supply services for a total of 465,000 water consumers in the service areas of the Sungai Dua WTP, Penang's largest and most important WTP.

In 2024, PBAPP invested RM31 million to upgrade the maximum water treatment capacity of the Sungai Dua WTP to 1,342 million litres per day (MLD).

Now, PBAPP is investing an additional RM25 million into projects related to more effective and efficient treated water pumping from the Sungai Dua WTP on 25.4.2025 and 26.4.2025.

The successful completion of these projects will allow PBAPP to pump more water at higher pressures to 66% of its customers in Penang. These projects will also facilitate faster water supply recovery from future SWSIs and UWSIs (unscheduled water supply interruptions arising from mishaps) in Penang.

Thank You.

Issued by : Syarifah Nasywa bt Syed Feisal Barakbah
Corporate Communications Section
Email : syarifah@pba.com.my