

10.2.2025  
Media Release

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CEO, PBAHB and PBAPP.

## **MAJOR END-APRIL WATER SUPPLY INTERRUPTION IN PENANG (24 – 48 HOURS)**

- **Scheduled final connection works for Penang's new RM8.7million (Phase1) Sungai Perai River-Crossing Pipeline in Seberang Perai.**
- **About 337,000 water consumers on the mainland and island will be affected by a 24 - 48 hour scheduled water supply interruption (SWSI).**

PENANG, Monday, 10.2.2025: PBAPP is planning to carry out final connection works for Penang's new RM8.7million (Phase1) Sungai Perai River-Crossing Pipeline (SP-RCP) section at Ampang Jajar, Seberang Perai Tengah (SPT) on 25.4.2025.

When completed, the 1.35m SP-RCP will support a maximum treated water pumping capacity of 247MLD. It will enable safer and more efficient pumping of a higher volume of treated water from the Sungai Dua Water Treatment Plant (WTP) to meet future water demand on the mainland and Penang Island (via twin submarine pipelines).

Laid on its own supporting structure about 5 meter above the surface of Sungai Perai, the SP-RCP will replace 2 temporary 600mm pipelines laid along the Ampang Jajar vehicular bridge.

As at 1.2.2025, the status of work on the SP-RCP project is progressing as scheduled, having reached the 70% mark.

### Early notice of 24 - 48 hour scheduled water supply interruption

The SP-RCP pipeline section is a component of a major water supply pipeline that spans from the Sungai Dua WTP (Penang's most important WTP) in Seberang Perai Utara (SPU) to Sungai Perai in SPT.

PBAPP is providing early notice of the scheduled final connection works of the SP-RCP project because it will affect water supply to **about 337,000 water consumers in all 5 districts of the state, including the majority of industrial water consumers in Bayan Lepas, Perai, Bukit Minyak and Batu Kawan.**

PBAPP has to temporarily shut down sections of the SPU-SPT pipeline on 25.4.2025 to facilitate the final connection works, as well as testing and commissioning works.

During the water supply downtime, PBAPP will also carry out urgent remedial works to repair a leaking 1.2m pipeline at another riverside location (Jalan Pengkalan Tambang) in SPU, near the Sungai Dua WTP. Like the SP-RCP, these remedial works will support more efficient pumping of water from Penang's most important WTP.

The temporary shutdown of the sections of the SPU-SPT pipeline which will cause **24 - 48 hour scheduled water supply interruption (SWSI) in the districts/areas are listed in Appendix A.**

When PBAPP resumes full pumping of treated water from Sungai Dua, consumers who are located closer to the SP-RCP site should experience water supply recovery ahead of those who are located further away. In short, as in the case of previous SWSIs involving treated water from the Sungai Dua WTP, recovery for "upstream consumers" will be more rapid than for "downstream consumers".

#### Updates and reminders

Please note that this is an early notice of a planned SWSI in Penang that is scheduled after the 2025 Hari Raya Aidil Fitri celebrations. It is provided upon direction from Penang Chief Minister YAB Tuan Chow Kon Yeow.

However, the actual dates and times of the SWSI are subject to the completion of all the necessary preparatory site works as scheduled. PBAPP must ensure that all of the preparatory works are in order to minimise inconveniences to all affected consumers and enable water supply recovery as planned.

If there is a delay related to the SP-RCP final connection works due to unforeseeable circumstances at this point in time, the SP-RCP SWSI will be delayed. PBAPP cannot compromise on engineering integrity and safety.

Accordingly, we will issue a map of the affected areas, more specific details of the affected areas, updates of site works and reminders to store water in March and April 2025, prior to the implementation of the SP-RCP SWSI.

Thank You.

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**MAJOR END-APRIL WATER SUPPLY INTERRUPTION IN PENANG (24 – 48 HOURS) ON FRIDAY, 25<sup>TH</sup> APRIL 2025, 10:00 PM – SUNDAY, 27<sup>TH</sup> APRIL 2025, 10:00 PM**

**APPENDIX A**

District	Key Areas	Consumers	Duration of SWSI
<b>SPU</b>	<b>Mak Mandin Bagan Luar Jalan Siram New Chain Ferry Bagan Baru Jalan Heng Choon Thian Jalan Assumption Jalan Chain Ferry Sg Nyior Perai</b>	<b>21,111</b>	<b>24 hours</b>
<b>SPT</b>	<b>Kawasan Perindustrian Perai Auto City Taman Nagasari Taman Chai Leng Perai Juru Seluruh Kawasan Science Park Taman Perindustrian Bukit Minyak Perusahaan Juru/ Kpg Tok Kangar Jalan Song Ban Kheng Taman Pelangi Seluruh Kawasan Bukit Tengah Sepanjang Jalan Permatang Pauh Pangsapuri Perda Jalan Pengkalan</b>	<b>38,796</b>	<b>24 hours</b>
<b>SPS 1</b>	<b>Eco Horizon Simpang Ampat Permatang Tinggi Kuala Tasek Persiaran Cassia Nibong Tebal Bukit Tambun Batu Kawan Pulau Aman Tmn Perindustrian Batu Kawan</b>	<b>50,553</b>	<b>24 hours</b>



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	<b>Bandar Tasek Mutiara Kg Padang Lalang Kawasan Perindustrian Valdor Taman Bukit Panchor Byram</b>		
<b>SPS 2</b>	<b>Mukim 5, Sungai Duri Sungai Bakap Sungai Jawi Persiaran Bukit Jawi</b>	<b>15,614</b>	<b>48 hours</b>
<b>DBD 1</b>	<b>Gelugor Jalan Sultan Azlan Shah Batu Uban Sungai Dua Taman Pekaka Jalan Aziz Ibrahim Bukit Jambul Bayan Baru Bayan Mutiara Pulau Jerejak Penang FTZ Batu Maung Permatang Damar Laut Teluk Tempoyak Kawasan Lip Sin Sungai Nibong Jalan Yeap Chor Ee Bukit Gelugor Bukit Gambir Bukit Jambul Jalan Tun Dr Awang</b>	<b>68,348</b>	<b>24 hours</b>
<b>DBD 2</b>	<b>Paya Terubong (Relau) Sg Ara Jalan Ismail Hashim Bukit Gedung Sungai Tiram Bayan Lepas Teluk Kumbar Bukit Belah Sg Batu Teluk Kumbar Gertak Sanggul Batu Itam Bukit Penara Persiaran Mayang Pasir</b>	<b>62,442</b>	<b>48 hours</b>



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<b>DTL</b>	<b>Jalan Perak Jalan Lim Khoon Huat Jalan Kebun Nyior, Solok Kebun Nyior Jalan Dato Keramat Jalan P.Ramlee Jalan Sungai Pinang Jalan Makloom Jalan Free School Seluruh Georgetown Jalan Bukit Dumar Seluruh Jelutong Island Glades Island Park</b>	<b>68,446</b>	<b>24 hours</b>
	<b>Total</b>	<b>337,064</b>	