

11.4.2025
 Media Release

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 CEO, PBAHB and PBAPP.

**APRIL 2025 SCHEDULED WATER SUPPLY INTERRUPTION (SWSI):
 PBAPP WILL DEPLOY 80 TANKERS AND 182 WATER TANKS**

PBAPP Water Relief Plan for the April 2025 SWSI			
80 Water Tankers		182 Water Tanks	
Seberang Perai	Penang Island	Seberang Perai	Penang Island
39	41	95	87

PENANG, Friday, 11.4.2025: PBAPP will deploy a fleet of 80 tankers to fill and refill 182 water tanks under its “Water Relief Plan” (WRP) during the April 2025 scheduled water supply interruption (SWSI) in Penang.

The April 2025 SWSI will affect a total of 341,708 water consumers, primarily consumers in Seberang Perai Tengah (SPT), Seberang Perai Selatan (SPS), Daerah Timur Laut (DTL on Penang Island) and Daerah Barat Daya (DBD on Penang Island). Some consumers in the southern section of Seberang Perai Utara (SPU) will also be affected.

For a comprehensive breakdown and map of the affected areas, please visit the www.pba.com.my website.

The planned timetable for the April 2025 SWSI is as follows:

Date	Time	Events
25.4.2025 (Friday)	10.00pm	<ul style="list-style-type: none"> Partial shutdown of water supply operations at the Sungai Dua Water Treatment Plant (WTP). Scheduled water supply interruption. Commencement of 23 water works projects.
26.4.2025 (Saturday)	4.00pm	<ul style="list-style-type: none"> Completion of all water works projects. Commencement of water supply recovery operations.
	10.00pm	<ul style="list-style-type: none"> 40% water supply recovery: SPU, SPT and DTL.



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27.4.2025 (Sunday)	10.00pm	<ul style="list-style-type: none">• 88% water supply recovery.• SPS: All areas except Kampung Sungai Baong, Kampung Wellesley, Taman Seruling Emas, Taman Widuri, Sungai Duri and the Penang Prison Quarters.• DBD: All areas in DBD except Balik Pulau (southern neighbourhoods), Gertak Sanggul, Kampung Terang, Pulau Betong and Sungai Ara.
28.4.2025 (Monday)	10.00am	Full water supply recovery.

In accordance to the timetable, PBAPP's WRP will be conducted as follows:

- **Phase 1 (10.00pm, 25.4.2025 – 10.00pm, 26.4.2025):** Full deployment of 80 tankers and 182 water tanks in SPT, SPS, DTL and DBD in the first 24 hours.
- **Phase 2 (10.00pm, 26.4.2025 – 10.00pm, 27.4.2025):** Deployment of 80 tankers and 125 water tanks in SPS and DBD after 40% water supply recovery. After 24 hours, when water supply is restored in SPU, SPT and DTL, 57 water tanks will be decommissioned.
- **Phase 3 (10.00pm, 27.4.2025 – 10.00am, 28.4.2025):** Deployment of 80 tankers and 120 water tanks in the end-of line (EoL) and higher ground neighbourhoods after 88% water supply recovery. After 48 hours, when water supply is restored for the majority of consumers in SPS and DBD, 5 water tanks will be decommissioned.
- PBAPP's WRP will only be terminated in stages after 95% water supply recovery is achieved.

For full details on the locations of the water tanks during the April 2025 SWSI, please visit the PBAPP Facebook page or the www.pba.com.my website.

Kindly note the following:

- Water supply should be recovered for the affected water consumers in SPU, SPT and DTL in 24 hours.
- Water supply should be recovered for the majority of affected water consumers in SPS and DBD in 48 hours.



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- Water supply should be recovered for all affected consumers, including consumers in the EoL and higher ground neighbourhoods in SPS and DBD, in 60 hours.

PBAPP will implement its WRP as stated. Affected consumers should also plan ahead to store sufficient water for use over 24 hours, 48 hours or 60 hours, depending on the projected duration of the SWSI in their areas.

We apologise for all the inconveniences that will be caused by the April 2025 SWSI.

This SWSI is necessary to facilitate 23 water works projects throughout the State of Penang. These projects are aimed at upgrading and improving water supply services for a total of 465,000 water consumers in the service areas of the Sungai Dua WTP, Penang's largest and most important WTP.

Thank You.

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