

5.00pm, 26.4.2025
Media Release

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CEO, PBAPP and PBAHB.

APRIL 2025 SWSI: ON SCHEDULE FOR 40% WATER SUPPLY RECOVERY BY 10.00PM TONIGHT

PENANG, Saturday, 26.4.2025: PBAPP has commenced water supply recovery operations for 40% of the 341,708 water consumers affected by the April 2025 scheduled water supply interruption (SWSI), in accordance to the schedule:

- Phase 1 (40%): Recovery by 10.00pm tonight (26.4.2025) for all affected water consumers in Seberang Perai Utara, Seberang Perai Tengah and the North-East District (DTL) of Penang Island.
- Phase 2 (88%): Recovery by 10.00pm tomorrow (27.4.2025) for the majority of affected consumers in Seberang Perai Selatan (SPS) and the South-West District of Penang Island (DBD). This majority includes all the factories in the industrial areas, the Penang International Airport and USM.
- Phase 3 (100%): Recovery by 10.00am on Monday (28.4.2025) for the remaining 41,523 consumers in the end-of-line (EoL) and high ground neighbourhoods in SPS and DBD.

As at 4.00pm today, 22 of the 23 water works projects have been successfully completed.

The only project that has not been completed is one pipeline connection related to the Sungai Perai River-Crossing Pipeline (SP-RCP) project.

The pit dug for this remaining connection was flooded with water until the early this morning. The contractor did not have enough water pumps on-site to remove the water. As such work was delayed. The status this last connection was 49% at 4.00pm today.

Nevertheless, PBAPP has activated its "Plan B" to recover water supply in accordance to Phase 1 of the April SWSI schedule. We will pump more treated to DTL using another pipeline and the 3rd Penang Twin Submarine Pipeline (3rd PTSP).

As such, although the SP-RCP final connection works is slightly delayed, PBAPP is fighting to stay on schedule for water supply recovery. The PBAPP team is working to ensure that all the affected water consumers get their water supply back on time.

We will continue to keep water consumers updated on developments via the PBAPP Facebook page.

Thank You.

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