

12.00pm 29.4.2025
Media Release

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CEO, PBAPP and PBAHB.

APRIL 2025 SWSI: “THANK YOU” TO ALL WHO WORKED TO ACHIEVE GOALS AND MINIMISE INCONVENIENCES

PENANG, Tuesday, 29.4.2025: About 850 PBAPP personnel worked around-the-clock for 96 hours to ensure that the April 2025 scheduled water supply interruption (SWSI) was completed successfully.

However, credit is also due to:

- All the 3rd party contractors and vendors who worked on 23 water works projects in 9 locations throughout the state, including Sungai Dua Water Treatment plant, Jalan Pengkalan Tambang, Sungai Perai River Crossing Pipeline, MSN Complex at Batu Uban and Bukit Dumbar Reservoir and Pumping Station Complex.
- All the water tanker crews who operated in accordance to PBAPP’s April SWSI “Water Relief Plan” (WRP) which was supported by the National Water Services Commission (SPAN): including the Penang Volunteer Fire Brigade (PBS), MBPP, MPSP, Air Selangor (AIS), Syarikat Air Darul Aman (SADA, Kedah), Ranhill SAJ (RSAJ), Pengurusan Air Pahang (PAIP), Air Kelantan Sdn. Bhd, (AKSB) Syarikat Air Negeri Sembilan (SAINS), Lembaga Air Perak (LAP), Syarikat Air Melaka Berhad (SAMB) and Syarikat Air Terengganu (SATU).
- The Penang State Government and all the MPs, State Assemblywomen and State Assemblymen in the affected areas for supporting the SWSI and coordinating WRP efforts to minimise inconveniences.
- The 341,708 affected Penang water consumers who planned, prepared and stored water for their own use during the SWSI.

Thank You.

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