

2.8.2025
Media Release

DATO' Ir. PATHMANATHAN K.
CEO, PBAHB and PBAPP.

NEW WATER RATES 2026 TO RAISE FUNDS TO IMPROVE WATER SUPPLY INFRASTRUCTURE IN PENANG

- **The water tariff adjustment scheduled to take effect nationwide on 1 August 2025 will only be implemented in Penang starting from 1 July 2026.**
- **PBAPP will comply with a Penang State Executive Council decision to delay implementation of new water rates in Penang.**

PENANG, Saturday, 2.8.2025: The water tariff adjustment under the Tariff Setting Mechanism (TSM) for the Second Implementation Period (TP2), which is scheduled to take effect nationwide on 1 August 2025, will only be implemented in Penang starting from **1 July 2026**.

PBAPP will not implement the new water tariff in Penang on 1 August 2025, in line with the decision made by the Penang State Executive Council on 26 March 2025.

The average adjustment is approximately 20 sen overall. The implementation of the new water rates is expected to increase Perbadanan Bekalan Air Pulau Pinang's (PBAPP) revenue by about RM20 million over a six (6)-month period in 2026.

The details of the new gazetted water tariffs for Penang are as follows:

1. DOMESTIC (individual meter)		
Consumption per month	Current rate (RM/m ³)	From 1.7.2026 (RM/m ³)
0 – 20 m ³	0.62	0.65
20 – 35m ³	1.17	1.30
More than 35m ³	2.07	2.21
Minimum charge	6.20	6.50

2. NON-DOMESTIC		
Consumption per month	Current rate (RM/m ³)	From 1.7.2026 (RM/m ³)
0 - 35m ³	1.57	1.93
More than 35m ³	2.17	2.31
Minimum charge	15.70	19.30

3. DOMESTIC (bulk meter)		
	Current rate (RM/m ³)	From 1.7.2026 (RM/m ³)
Flat rate per m ³	1.73	1.92

Minimum charge	17.30	19.20
----------------	-------	-------

4. HOUSES OF WORSHIP AND WELFARE ORGANISATIONS		
	Current rate (RM/m ³)	From 1.7.2026 (RM/m ³)
Flat rate per m ³	0.67	0.67
Minimum charge	6.70	6.70

5. SHIPPING		
	Current rate (RM/m ³)	From 1.7.2026 (RM/m ³)
Flat rate per m ³	7.07	8.01
Minimum charge	70.70	80.10

6. DATA CENTRES		
	Current rate (RM/m ³)	From 1.7.2026 (RM/m ³)
Flat rate per m ³	No specific rates	5.31
Minimum charge		53.10

The additional revenue from this tariff adjustment will help PBAPP address water supply issues in Penang through its commitment to the following water supply projects:

Bil.	Water Supply Issue	Project Commitments
1.	Water supply sufficiency in Seberang Perai Tengah (SPT).	Construction of the Mengkuang Park Water Treatment Plant (WTP) under the Penang Water Contingency Plan 2030 (WCP 2030). This new WTP in Seberang Perai Tengah (SPT) will supply up to 114 million litres per day (MLD) of additional treated water in SPT, with a construction cost of RM250 million.
2.	Water supply sufficiency in Seberang Perai Selatan (SPS).	The New Sungai Kerian Water Treatment Plant (WTP) project, with a cost of RM402 million, is expected to supply an additional 114 million litres per day (MLD) of treated water. This project will enhance the efficiency and reliability of water supply services in the Seberang Perai Selatan (SPS) area.
3.	Enhancement of treated water distribution and pumping capacity from the Sungai Dua Water Treatment Plant (WTP) to Penang Island.	Construction of a new 3.9 kilometre treated water pipeline with a diameter of 1.8 metres from the Macallum area to Bukit Dumbar, with an estimated investment of RM416 million. This initiative is aimed at increasing the treated water pumping capacity from the Sungai Dua Water Treatment Plant.

4.	Water supply sufficiency in Seberang Perai Selatan (SPS).	Compact water treatment plant (WTP) at Sungai Kerian as a temporary measure to improve water supply in Seberang Perai Selatan (SPS) until the 114 MLD Sungai Kerian WTP is completed in 2028.
5.	Increase pumping capacity to improve water supply in the Southwest District (Daerah Barat Daya, DBD).	Upgrading key water assets, including main pumps, at the Bukit Dumbar Reservoir and Pump Station Complex on Penang Island to improve water supply in the Southwest District (Daerah Barat Daya, DBD).
6.	To provide safer and more adequate infrastructure for the handling and maintenance of chemicals, in line with the upgrading of the Sungai Dua Water Treatment Plant.	Construction of a new chemical dosing building at the Sungai Dua Water Treatment Plant, the largest and most important WTP in the State of Penang, located in Seberang Perai Utara (SPU).
7.	Non-Revenue Water (NRW)	Reduction of Non-Revenue Water (NRW) through initiatives such as water meter replacement, implementation of smart meter projects, and the replacement of main pipes and valves.

The additional revenue will help cover PBAPP's rising operating expenditure (OPEX), including support service and electricity costs.

PBAPP greatly appreciates the cooperation and strong support of consumers in realising continuous efforts to improve service quality and strengthen water supply infrastructure in Penang. This implementation is not only aimed at enhancing the efficiency of the water supply system but also at ensuring the long-term comfort and well-being of the people of this state.

Thank you.

Issued by : Syarifah Nasywa bt Syed Feisal Barakbah
 Corporate Communications Section
 Email : comms@pba.com.my