

7.3.2026
 Media Release

DATO' IR. PATHMANATHAN K.
 CEO, PBAHB and PBAPP.

LEMBAH PERMAI & HILLSIDE WATER WORKS SUCCESSFULLY COMPLETED

Friday, 6.3.2026	
5.00am	4 PBAPP projects completed.
5.00am – 11.00am	Water supply recovery in stages for about 9,000 affected water consumers.
12.45pm	Verified normalisation of water supply services for all affected consumers.

PENANG, Saturday, 7.3.2026: PBAPP has successfully completed 4 water works projects linked to the Guillemard Water Treatment Plant (WTP) in Tanjung Bungah during an overnight scheduled water supply interruption (SWSI) from 10.00pm on 5.3.2026 to 10.00am on 6.3.2026.

The 4 projects were:

<ul style="list-style-type: none"> Along Jalan Lembah Permai in Tanjung Bungah: 		
1.	Replacement of the damaged 600mm valve	Near the Vale of Tempe
2.	Installation of an additional 600mm straight valve	
3.	Replacement of a second damaged 600mm valve	Downhill of the Guillemard Reservoir road
<ul style="list-style-type: none"> Vale of Tempe Pipeline: 		
4.	Installation of a new 600mm valve to improve NRW management	

All projects were completed by 5.00am on 6.3.2026, within the timeframe of the SWSI.

The projects required a temporary shutdown of the Guillemard WTP. During the shutdown, PBAPP also took the opportunity to carry out routine maintenance works at this WTP.

From 5.00am to 11.00am, water supply was recovered in stages for about 9,000 affected water consumers, primarily in the neighbourhoods of Lembah Permai and Hillside. By 12.45pm, PBAPP personnel verified that water supply services in all the affected areas had been effectively normalised.

Key benefits

PBAPP invested about a total of RM117,694 to complete the 4 projects during the 2026 Lembah Permai-Hillside SWSI. The key benefits are:

- Prevention of a recurrence of a 18.1.2026 mishap (a water valve gearbox failure in a 600mm pipeline caused about 2,200 water consumers to be without water supply for about 19 hours);
- More secure and improved water supply services in supply areas of the Guillemard WTP with upgraded treated water supply pressure controls; and
- Better NRW management at the Guillemard WTP.

It should be noted that:

- a. The 80 million litres per day (MLD) Guillemard WTP is a heritage WTP that has served water consumers in the area for 85 years, since 1941. Upgraded in 1998, this WTP's key raw water resources are the Batu Ferringhi Water Catchment Area and the Teluk Bahang Dam.
- b. The service areas of the Guillemard Reservoir encompasses the TAR UMT Penang Branch and the Prince of Wales Island International School; several beachfront hotels (including Hompton By-the-Sea, M Social Resort and Rainbow Paradise Beach Resort); and popular neighbourhood food & beverage centres (Hillside Food Court, Permai Village and Uniqlo Tree Square).
- c. Additional new residential and mixed development projects are upcoming in the service areas of the Guillemard Reservoir.

The direct beneficiaries of the Guillemard WTP-linked water works are all the water consumers in this WTP's service areas as well as future residents and businesses.

PBAPP apologises for all inconveniences caused by this recent overnight SWSI. We appreciate the kind understanding and cooperation of all affected consumers.

Thank You.

Issued by : Syarifah Nasywa bt Syed Feisal Barakbah
Corporate Communications Unit
Email : comms@pba.com.my