

13.10.2026
Media Release

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CEO, PBAHB and PBAPP.

UNSCHEDULED WATER SUPPLY INTERRUPTION (UWSI): WORKS TO COMPLETE BY 8.35PM TONIGHT.

- **11.30pm (12.10.2026): Pipeline burst in Kampung Lokan, in Seberang Perai Utara (SPU).**
- **2.38am: PBAPP shut down 1,350mm pipeline to facilitate emergency pipeline repair.**
- **8.35pm: Scheduled completion of works.**
- **Water supply to affected consumers will be restored in stages.**

PENANG, Tuesday, 13.10.2026: A burst 300mm pipeline in SPU has triggered an unscheduled water supply interruption (UWSI) affecting 130,790 water consumers in SPU, Daerah Barat Daya (DBD) and Daerah Timur Laut (DTL) on Penang island.

PBAPP has activated its Emergency Response Protocol to restore water supply to affected consumers in stages.

The burst 300mm pipeline was detected at 11.30pm, 12.10.2026, causing a flood in the village. It was connected to a major 1,350mm pipeline.

To enable repairs, PBAPP had to “shut down” the 1,350mm pipeline that is being used to pump treated water from the Sungai Dua Water Treatment Plant (WTP) to Penang’s twin submarine pipelines in Butterworth.

As such, this pipeline shutdown temporarily reduced the volume of water that was being pumped from the Sungai Dua WTP to Penang Island.

As at 2.30pm, the repair team is preparing to start welding works.

Consumers in the following areas will experience low water pressure or no water supply. Please refer Appendix A for the affected areas.

We are working as quickly as we can to restore water supply according to the requirements of the National Water Services Commission (SPAN).

In the meantime, PBAPP seeks the kind patience and understanding of all water consumers affected by this incident. We apologise for all inconveniences caused.

For updates on the recovery status, kindly check on the PBAPP's Notices Facebook page.

Thank You.

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LAMPIRAN / APPENDIX A

TEKANAN AIR RENDAH / LOW WATER PRESSURE

SEBERANG PERAI UTARA	
NO	KAWASAN TERLIBAT / AFFECTED AREAS
1	Penaga
2	Kuala Muda
3	Permatang Bendahari
4	Pulau Mertajam
5	Kampung Bakau Tua
6	Guar Kepah
7	Teluk Air Tawar

TIADA AIR / NO WATER

SEBERANG PERAI UTARA	
NO	KAWASAN TERLIBAT
1	Guar Kepah
2	Maklom
3	Alor Merah

DAERAH TIMUR LAUT	
NO	KAWASAN TERLIBAT / AFFECTED AREAS
1	Island Glades
2	Island Park

DAERAH BARAT DAYA	
NO	KAWASAN TERLIBAT / AFFECTED AREAS
1	Gelugor
2	Jalan Sultan Azlan Shah
3	Batu Uban
4	Jalan Sungai Dua
5	USM Sungai Dua



PBA

Perbadanan Bekalan Air
Pulau Pinang Sdn Bhd
199901001061 (475961-X)

Memenuhi segala keperluan bekalan air anda

Meeting all your water supply needs

6	Taman Pekaka
7	Jalan Aziz Ibrahim
8	Bukit Jambul
9	Bayan Baru
10	Lebuhraya Lim Chong Eu / Bayan Mutiara / Bayan Indah
11	Pulau Jerejak
12	FIZ
13	Jalan Kampung Jawa
14	Batu Maung / South Bay / War Museum
15	Jalan Permatang Damar Laut / Kampung Binjai / Kampung Seronok
16	Teluk Tempoyak / Kebun / Sunway / Bidara / Beringin / Lorong Damar
17	Lip Sin Area / Pekaka
18	Sungai Nibong / Bukit Kecil / Pantai Jerejak
19	Jalan Yeap Chor Ee
20	Bukit Gelugor
21	Bukit Gambir
22	Jalan Tun Dr. Awang
23	Jalan Paya Terubong (Relau)
24	Jalan Tengah
25	Sungai Ara
26	Jalan Ismail Hashim / Persiaran Nuri / Jalan Kenari / Rajawali / Merbah
27	Jalan Merbah
28	Jalan Bukit Gedung
29	Jalan Sungai Tiram
30	Penang International Airport
31	Bayan Lepas
32	Jalan Teluk Kumbar
33	Bukit Belah
34	Sungai Batu
35	Teluk Kumbar
36	Gertak Sanggul
37	Kampung Matang Paku Naik
38	Pulau Betong



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Meeting all your water supply needs

39	Jalan Pondok Upeh
40	Batu Itam
41	Flat Lily
42	Bukit Penara
43	Persiaran Mayang Pasir