

19.5.2026
Media Release

DATO' IR. PATHMANATHAN K.
CEO, PBAHB and PBAPP.

PBAPP COMPLETES EMERGENCY REPAIR WORKS ON BURST 54" PIPELINE IN BUTTERWORTH; 90% WATER SUPPLY RECOVERY EXPECTED BY 8.00PM

- **Location: Taman Pandan, Jalan Raja Uda, Seberang Perai Utara (SPU).**
- **Pipe repair works were completed at 12.00pm today, with water supply recovery progressing gradually in most affected areas.**

PENANG, Tuesday, 19 May 2026: Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP) has successfully completed emergency repair works on the burst 54" treated water supply pipeline in Jalan Raja Uda, Butterworth. Water supply recovery is currently progressing well in most affected areas, with approximately 90% recovery expected by 8.00pm tonight. Recovery in end-of-line and higher ground areas is progressing in stages.

Following completion of the repair and welding works this afternoon, all related valves have been reopened to restore normal water flow to the affected areas.

Water supply has resumed in many affected areas in Seberang Perai Utara (SPU) and parts of Penang Island, with recovery continuing progressively. Treated water to Penang Island has been increased through the submarine pipelines to expedite the recovery process and support the ongoing recovery efforts.

The following key valves have been fully reopened to facilitate water supply normalisation:

- a) 1350mm straight valve at Highway BORR Sungai Puyu
- b) 1350mm x 600mm interconnect valve at Jalan Raja Uda
- c) 1350mm x 600mm straight valve at Jalan Raja Uda in front of RHB Bank

We expect water supply recovery to continue improving throughout the evening. However, consumers residing in end-of-line and high ground areas may experience a slightly longer recovery period.

The emergency repair works were necessitated after a contractor appointed by Department of Sewerage Service (JPP) caused damaged to the 54" treated water supply pipeline while carrying out works for Mak Mandin Regional Sewerage Treatment Plant Upgrading Project and Construction of Sewerage Pipeline Network

within the Butterworth Catchment Area, Penang near the site last Saturday. The incident resulted in an unscheduled water supply interruption (UWSI) affecting nearly 235,000 consumers in most areas in SPU as well as several areas in Daerah Timur Laut (DTL) and Daerah Barat Daya (DBD) on the island.

PBAPP apologises for the inconvenience caused and thanks all affected consumers for their patience, understanding and cooperation throughout the repair and recovery process.

Thank You.

Issued by : Syarifah Nasywa bt Syed Feisal Barakbah
Corporate Communications Section
Email : comms@pba.com.my