

20.4.2026  
Media Release

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CEO, PBAHB and PBAPP.

### **3<sup>RD</sup> SUNGAI PERAI RIVER-CROSSING PIPELINE CONNECTION WITH NO WATER SUPPLY INTERRUPTION**

- **Deployment of “hot tapping” and “line stopping” technology.**
- **Avoidance of scheduled water supply interruption (SWSI) for about 10,000 water consumers in Seberang Perai Utara and Seberang Perai Tengah from 24.4.2026 to 26.4.2026.**

PENANG, Monday, 20.4.2026: Final connection works for the 3<sup>rd</sup> and final Sungai Perai River-Crossing Pipeline (3<sup>rd</sup> SP-RCP) will be conducted without incurring a scheduled water supply interruption (SWSI).

The final connection works will be carried out over 3 days, from Friday, 24.4.2026 to Sunday, 26.4.2026.

PBAPP has decided to re-deploy “hot tapping” and “line stopping” technologies for this project at Kampung Bagan Serai in Seberang Perai Utara (SPU).

Hot tapping and line stopping circumvents the need to shut down an existing 975mm pipeline. This major pipeline channels treated water from the Sungai Dua Water Treatment Plant to Bagan Lalang, Jalan Kerapu, Mak Mandin and Sungai Dua in SPU as well as to the Perai Industrial Area in Seberang Perai Tengah (SPT).

As such, about 10,000 water consumers in these areas will not experience a SWSI while the 3<sup>rd</sup> SP-RCP is being connected.

#### **Second deployment of hot tapping and line stopping**

In January this year, hot tapping and line stopping technologies were deployed for the first time in Penang for the final connection of the 2<sup>nd</sup> SP-RCP at Sungai Dua, near the Restoran Sri Tambang and Restoran Aur Gading.

It was the first time that a major pipeline connection project in Penang was carried out without a SWSI.

The success of the 2<sup>nd</sup> SP-RCP final connection works prompted Penang Chief Minister YAB Tuan Chow Kon Yeow to direct PBAPP to implement this new method of connecting major pipelines whenever possible.

PBAPP is following the YAB Tuan Chow's directive in regard to the final connection works for 3<sup>rd</sup> SP-RCP.

### **Higher cost but “pay-off” is no SWSI**

The estimated additional investment for using hot tapping and line stopping for this project is about RM600,000 as compared to RM80,000 for “normal” connection works that require a SWSI.

Using such technologies is more expensive but the “pay-off” is that we will avoid a SWSI that would have affected water consumers, including factories operating in Mak Mandin and the Perai Industrial Area, for between 48 and 72 hours.

As an additional fail-safe measure, PBAPP has scheduled the final connection works over a weekend.

### **Reporting issues related to the 3<sup>rd</sup> SP-RCP final connection works**

While PBAPP does not foresee any issue with the final connection works for the 3<sup>rd</sup> SP-RCP, water consumers in the following areas are kindly requested to contact us promptly if they experience any water supply issues on 24.4.2026, 25.4.2026 or 26.4.2026:

- SPU: Bagan Lalang, Jalan Kerapu, Mak Mandin and Sungai Dua
- SPT: Perai Industrial Area

Consumers may lodge a report via a voice call to our 24-hour Call Centre or send us a text message to our WhatsApp Business Account. **The contact number is the same for a voice call or a text message: +604 255 8 255.**

Thank You.

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