

26.1.2026
Media Release

DATO' IR. PATHMANATHAN K.
CEO, PBAHB and PBAPP.

REMINDER: PLEASE STORE WATER FOR USE ON 28.1.2026 AND 29.1.2026 IN SPU AND SPT

- **NO scheduled water supply interruption (SWSI) for the second Sungai Perai River-Crossing Pipeline final connection works in Sungai Dua.**
- **Precaution: About 26,000 Penang water consumers in Seberang Perai Utara (SPU) and Seberang Perai Tengah (SPT) should store some water for use over 24 hours.**

PENANG, Monday, 26.1.2026: Penang water consumers residing in the following areas are reminded to kindly store some water for use over 24 hours, from Wednesday, 28.1.2026, to Thursday, 29.1.2026:

- Seberang Perai Utara (SPU): Sungai Dua
- Seberang Perai Tengah (SPT): Alma, Bukit Mertajam (including Pekan Bukit Mertajam), Bukit Minyak, Bukit Teh, Cherok Tokun, Kampung Baru, Kampung Kota, Kota Permai, Machang Bubok, Padang Lalang, Penanti, Permatang Pasir, Sungai Rambai, Taman Bukit, Taman Bukit Indah and Taman Sentosa.

PBAPP will be carrying out final connection works for the second Sungai Perai River-Crossing Pipeline (2nd SP-RCP) near Restoran Sri Tambang and Restoran Aur Gading in Sungai Dua on 28.1.2026.

“Hot tapping” and “line stopping” technology will be deployed to avoid shutting down a pipeline that supplies treated water from the Sungai Dua Water Treatment Plant (WTP) to about 26,000 water consumers.

As such, there will be no scheduled water supply interruption (SWSI) in Penang.

In other words, the final connection works of the 2nd SP-RCP should not affect water supply services in SPU and SPT.

However, this is the first time that “hot tapping” and “line stopping” technology are being used in the final connection works for a major 900mm pipeline section in Penang.

As a precautionary measure, PBAPP seeks the kind cooperation of SPU and SPT water consumers to store some water for use over 24 hours, in case of unforeseen mishaps.

In due course, PBAPP will post updates on its FB page to keep water consumers informed about the progress of the 2nd SP-RCP final connection works. Consumers who experience any water issues in SPU or SPT on 28.1.2026 or 29.1.2026 may contact our 24-hour Call Centre (tel: 04 255 8 255).

Thank You.

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28 - 29 Januari 2026 | Kerja-kerja penyambungan akhir untuk Saluran Paip Penyeberangan Sungai Sungai Perai Ke-2.
28 - 29 January 2026 | Final connection works for the second Sungai Perai River-Crossing Pipeline.

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