

27.2.2026
 Media Release

DATO' IR. PATHMANATHAN K.
 CEO, PBAHB and PBAPP.

WATER WORKS: 12-HOUR OVERNIGHT WATER SUPPLY INTERRUPTION IN LEMBAH PERMAI & HILLSIDE NEIGHBOURHOODS

- **10.00pm, 5.3.2026 (Thursday) – 10.00am, 6.3.2026 (Friday)**
- **About 9,000 water consumers affected, primarily in the Lembah Permai and Hillside neighbourhoods in Tanjung Bungah.**

PENANG, Friday, 27.2.2026: PBAPP will carry out 4 waterworks projects in the Lembah Permai neighbourhood to secure and upgrade water supply services for about 9,260 water consumers in the service areas of the Guillemard Water Treatment Plant (WTP) in Tanjung Bungah.

On 18.1.2026, a gearbox failure occurred at the Vale of Tempe valve, causing an unscheduled water supply interruption (UWSI) that affected about 2,200 consumers, from Tanjung Bunga Maybank to Island Plaza, as well as nearby areas.

This was a mishap and PBAPP implemented temporary repairs to recover water supply in 19 hours, by 19 .1.2026.

For a lasting and more robust solution, PBAPP will implement the following water works projects in 4 locations on 5.3.2026 and 6.3.2026:

• Along Jalan Lembah Permai in Tanjung Bungah:		
1.	Replacement of the damaged 600mm valve	Near the Vale of Tempe
2.	Installation of an additional 600mm straight valve	
3.	Replacement of a second damaged 600mm valve	Downhill of the Guillemard Reservoir road
• Vale of Tempe Pipeline:		
4.	Installation of a new 600mm valve to improve NRW management	

PBAPP is investing RM117,694 in these projects. The key benefits are:

- Prevention of a recurrence of the 18.1.2026 mishap;
- More secure and improved water supply services in supply areas of the Guillemard WTP with upgraded treated water supply pressure controls;

- Better NRW management at the Guillemard WTP.

The direct beneficiaries are all the water consumers in this WTP's service areas.

Overnight scheduled water supply interruption (SWSI)

In order to carry out the water works projects, PBAPP will have to temporarily shut down the Guillemard WTP.

This WTP shutdown will cause a 12-hour overnight SWSI that will affect about 9,000 water consumers residing or doing business in the Lembah Permai and Hillside neighbourhoods. **Please refer to Appendix A for the list of affected areas.**

All water works will be conducted concurrently and on an overnight basis to minimise inconveniences to affected consumers.

The duration of this Lembah Permai & Hillside SWSI is 12 hours, from 10.00pm on Thursday (5.3.2026) to 10.00am on Friday (6.3.2026). All affected households and business premises (including hotels) are advised to store water for usage over 12 hours.

PBAPP apologises for all inconveniences that will be caused. Please note that these water works are urgent and necessary.

For enquiries, please contact the PBAPP 24-hour Call Centre (tel no. 04-255 8 255).

Thank You.

Issued by : Syarifah Nasywa bt Syed Feisal Barakbah
Corporate Communications Unit
Email : comms@pba.com.my



PBA

Perbadanan Bekalan Air
Pulau Pinang Sdn Bhd
199901001061 (475961-X)

Memenuhi segala keperluan bekalan air anda

Meeting all your water supply needs

Appendix A: Lembah Permai & Hillside 12-hour overnight SWSI (10.00pm, 5.3.2026 to 10.00am, 6.3.2026)

List of roads with affected residences/business premises

1.	Changkat Lembah Permai	36.	Jalan Tanjung Bungah (Section from the Maybank Tg.Bungah to Penang Swimming Club)
2.	Jalan Abbas		
3.	Jalan Ahmad bin Kasa		
4.	Jalan Azyze		
5.	Jalan Baba Ahmad	37.	Jalan Tanjung Tokong (Section from Penang Swimming Club to Flat UDA Tg. Tokong)
6.	Jalan Bahaudin		
7.	Jalan Bunga Cempa Putih		
8.	Jalan Bunga Orkid		
9.	Jalan Bunga Pudak	38.	Jalan Tanjung Tokong Lama
10.	Jalan Cheah Phee Cheok	39.	Jalan Thangaveloo
11.	Jalan Cheah Siew Khim	40.	Jalan Warburton
12.	Jalan Chee Swee Ee	41.	Jalan Wee Hein Tze
13.	Jalan CM Hashim	42.	Lebuah Lembah Permai 1 - 4
14.	Jalan Concord 9 – 15	43.	Lebuah Sungai Kerian
15.	Jalan Fettes	44.	Lintang Lebuah Permai
16.	Jalan Gajah	45.	Lintang Lebuah Permai 1, 2, 3, 4, 6, 12 & 14
17.	Jalan Geh Chong Keat		
18.	Jalan Haji Rafie	46.	Lorong Lembah Permai
19.	Jalan Haji Sudin	47.	Lorong Abbas 1 & 2
20.	Jalan Heah Joo Seang	48.	Lorong Geh Chong Keat
21.	Jalan Lembah Permai	49.	Lorong Kejora
22.	Jalan Lim Huck Aik	50.	Lorong Lembah Permai 1 – 9
23.	Jalan Loh Poh Heng	51.	Lorong Sungai Kelian
24.	Jalan Marie Pitchay	52.	Lorong Sungai Kelian 1 – 3
25.	Jalan Nyor Cabang	53.	Medan Lembah Permai
26.	Jalan Oldham	54.	Medan Tanjung Bungah
27.	Jalan Osman bin Haji Abdul Rahman	55.	Pesara Lembah Permai 1 & 2
28.	Jalan Pakawali	56.	Pesiaran Lembah Permai
29.	Jalan Pelangi	57.	Solok Kejora 1 & 2
30.	Jalan Petata	58.	Solok Lembah Permai
28.	Jalan Pakawali	59.	Solok Lembah Permai 1 – 6
29.	Jalan Pelangi	60.	Solok Tan Jit Seng
30.	Jalan Petata	61.	Solok Wee Hein Tze
31.	Jalan Sam Ah Chow	62.	Tingkat Laut
32.	Jalan Sentosa	63.	Tingkat Lembah Permai 1 - 3
33.	Jalan Sungai Kelian		
34.	Jalan Syed Abdul Alsagoff		
35.	Jalan Tan Jit Seng		